

Recorder 6 User Consultation Results Summary

22nd February 2018

Version	Date	Description	Author
0.1	09 Jan 2018	First draft	Andy Foy
0.2	18 Jan 2018	Updated results/charts and added executive summary	Andy Foy
0.3	18 Jan 2018	Minor updates to executive summary	Andy Foy
1.0	22 Feb 2018	First release following feedback	Andy Foy

Commissioned and funded by Greenspace Information for Greater London CIC and Sussex Biodiversity Record Centre.



GiGL
Greenspace Information for Greater London CIC
the capital's environmental records centre



**Sussex
Biodiversity
Record Centre**

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Executive Summary

Introduction

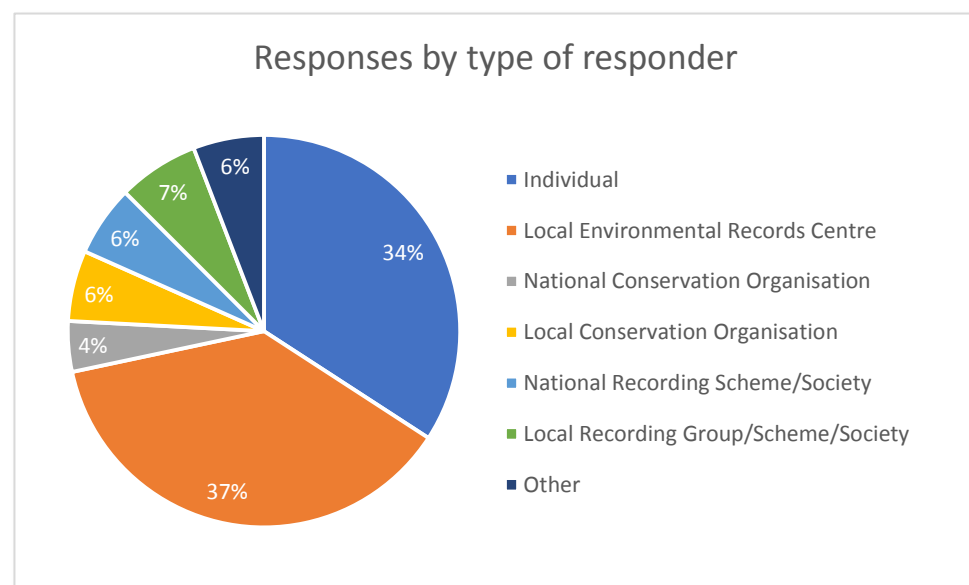
Earlier this year, mindful that financial support for Recorder6 had been decreasing over recent years, the London & South East Record Centres (LaSER) decided to take the initiative. Following a LaSER meeting on 16 August 2017, Greenspace Information for Greater London CIC (GiGL) and Sussex Biodiversity Record Centre (SxBRC) commissioned and funded a Recorder6 user consultation. An online consultation was developed by Andy Foy Consulting with input from the LERCs in the south-east of England and from the ALERC Databases Group.

The consultation ran from 8th November 2017 to 1st January 2018, during which time 120 individuals and organisations responded. It was designed to gather as much information as possible about who uses Recorder6, how they use it, what they most like & dislike about it, and how it should be financially supported. It was hoped the consultation would help determine if there is sufficient interest and commitment within the biological recording and local environmental record centre communities to generate the required motivation and funding for the ongoing support and development of Recorder6. Judging by the responses it would appear that the interest and commitment to support Recorder6 does exist.

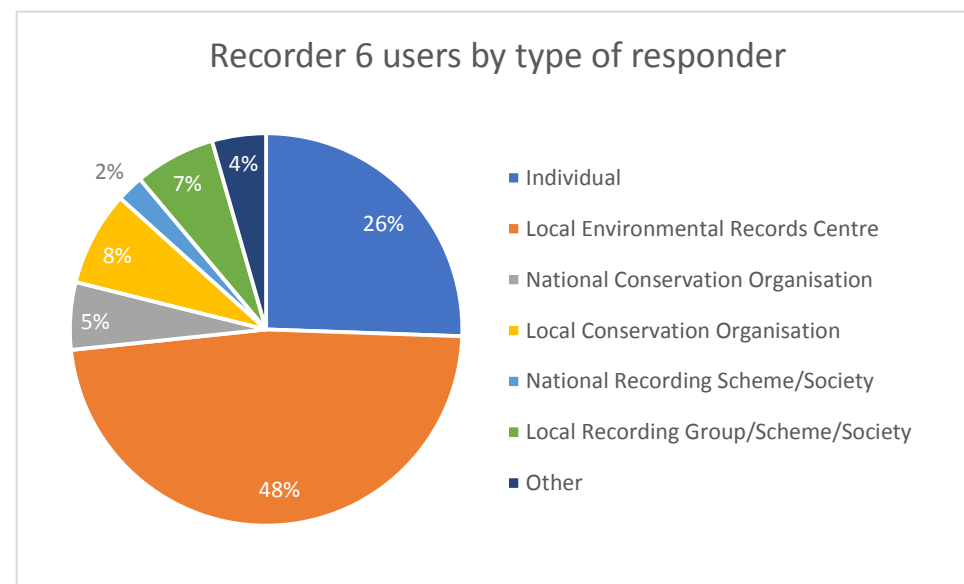
Summary Results

Summary of all responses

There was a total of **120** completed responses to the consultation. The breakdown by type of responder was as follows:

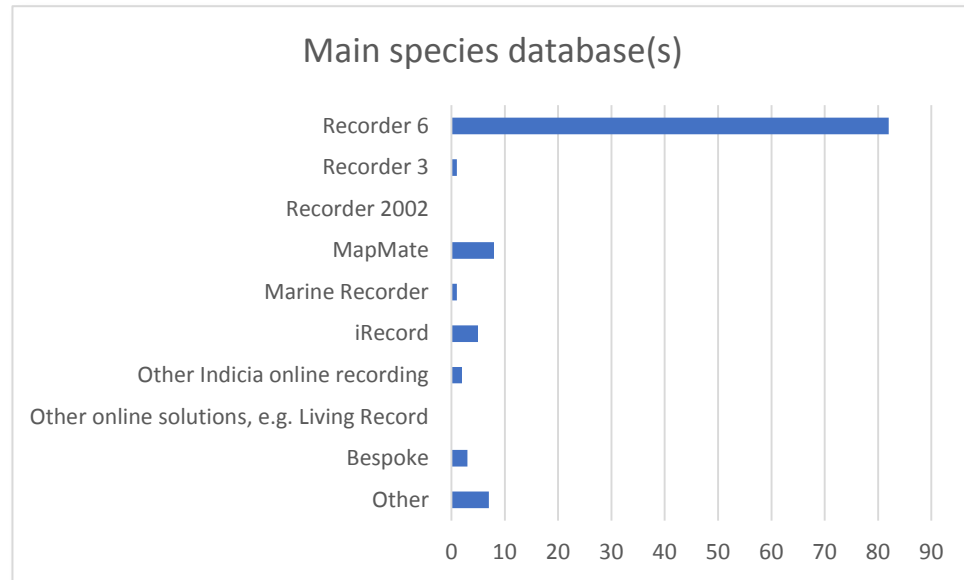


Of those 120 responses there were **90** responders (**75%**) that indicated they currently use Recorder 6. These breakdown by user type as follows:

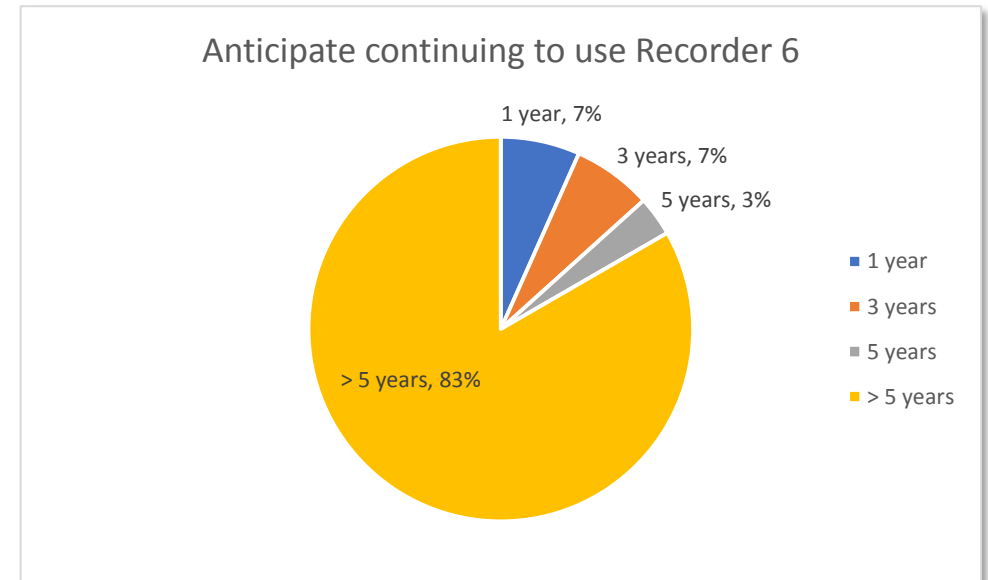


Importance of Recorder 6

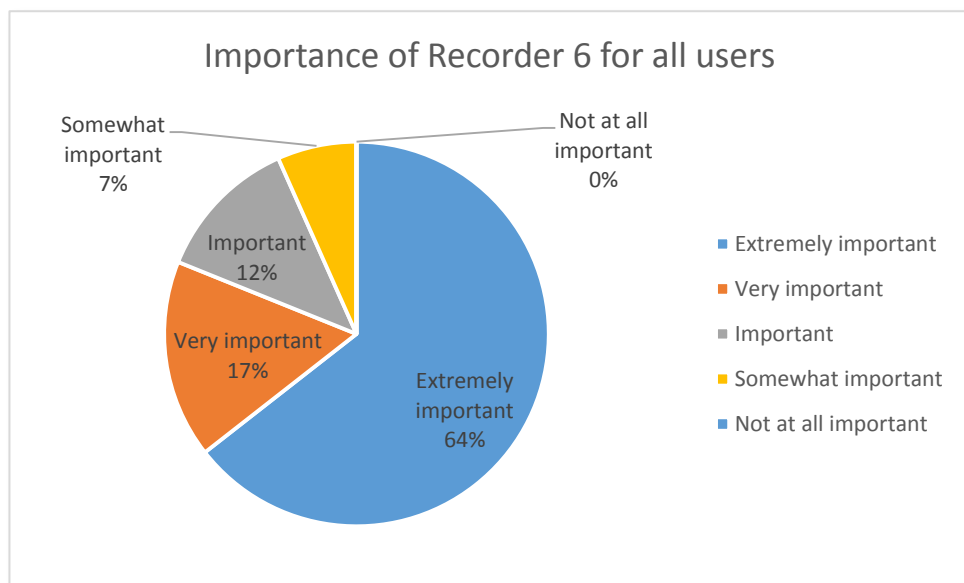
Of the 90 responders that use Recorder 6, over **90%** consider Recorder 6 as their main, or one of their main, species databases. The breakdown of species databases considered as the main, or one of the main, databases for all Recorder 6 users is as follows:



And there appears to be a long-term commitment to using Recorder 6 into the future with over **83%** of users reporting that they anticipate continuing to use it over 5 years from now. The breakdown is as follows:

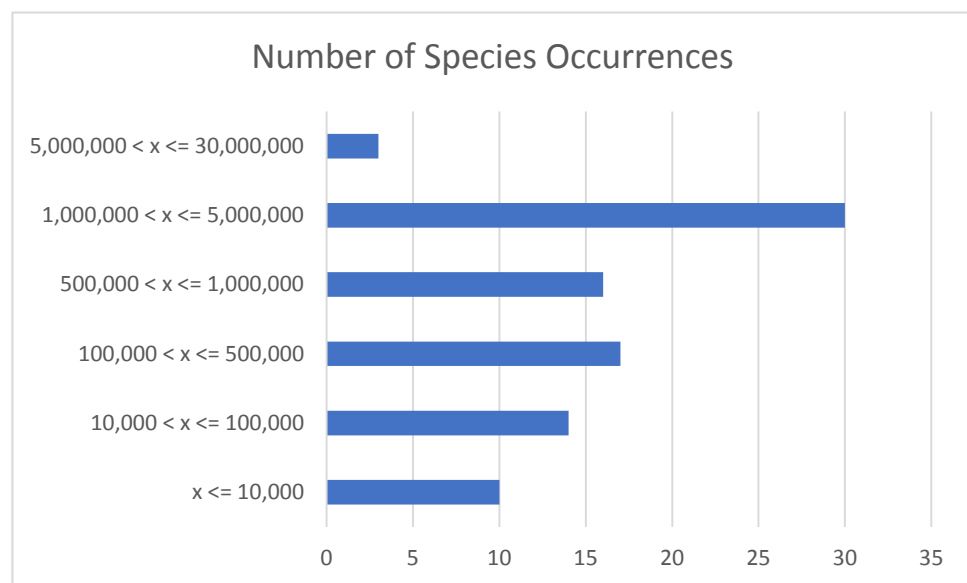


Not surprisingly, Recorder 6 is considered important to most users, with over **95%** rating it as **Important**, **Very Important** or **Extremely Important**. The breakdown of ratings is as follows:

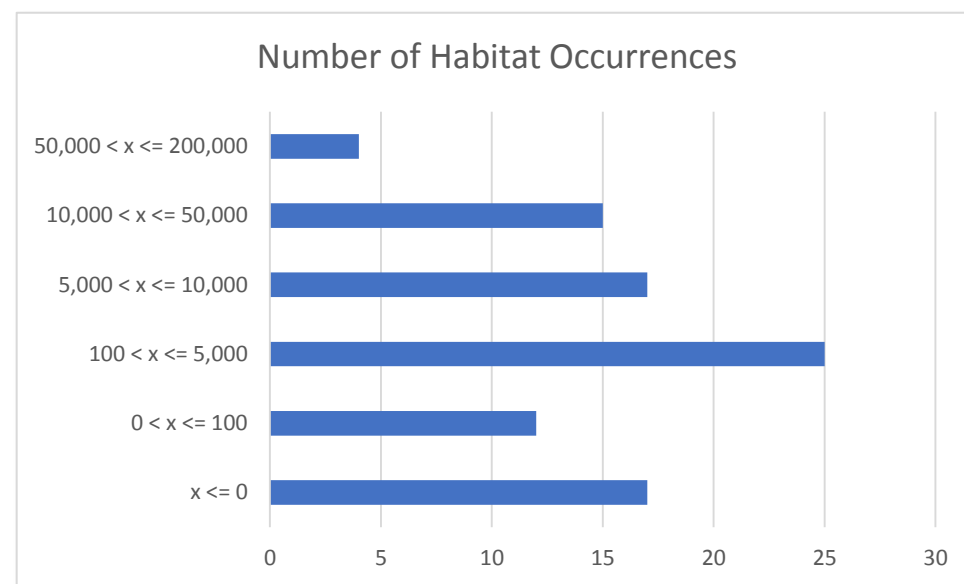


Data holdings

Based on the responses to this consultation there are over **124 million species** occurrences held in Recorder 6 databases, compared to less than **62 million species** occurrences held in the NBN Atlas (excluding BTO records). It seems that over **73%** of Recorder 6 users hold over **100,000 species** occurrence records in their database, and over **36%** hold over **1 million** species occurrence records in their database. The breakdown of taxon occurrences per user is as follows:



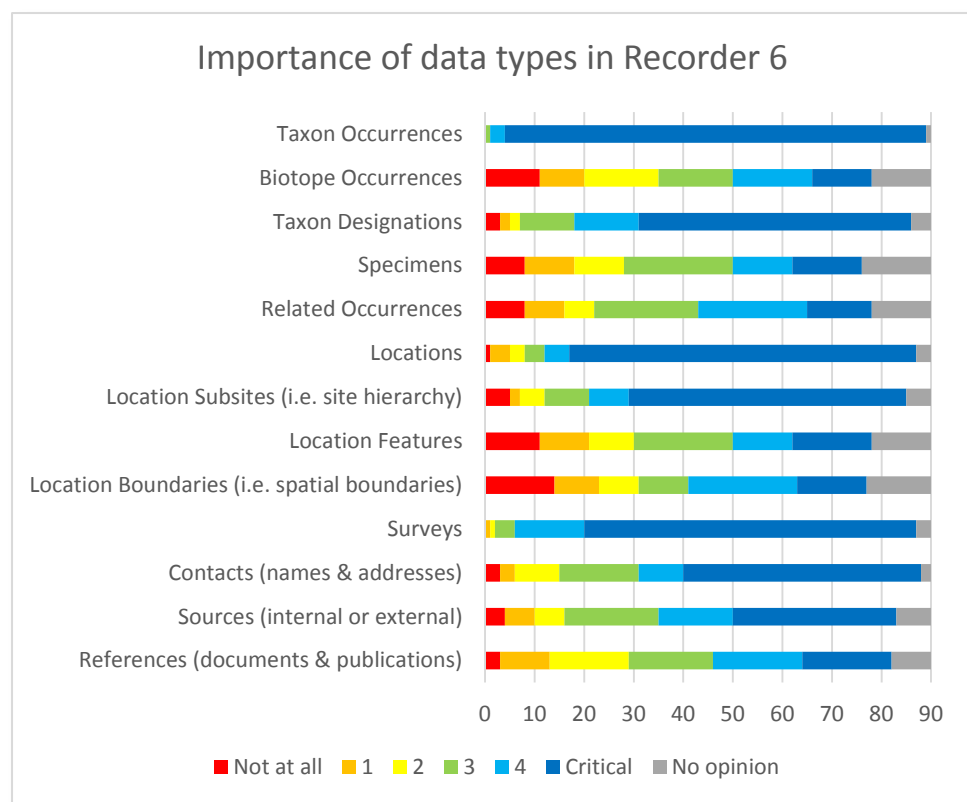
There are also nearly **1 million habitat** occurrences held in Recorder 6 user's databases, with a number of users holding a significant number of habitat occurrences; **40%** of users hold over **5,000** habitat occurrences and over **21%** hold over **10,000** habitat occurrences. The breakdown of habitat occurrences per user is as follows:



Not surprisingly, no users rated the ability to store species occurrences in Recorder 6 as **Not at all important** ... indeed over **94%** rated the importance of storing **Species occurrences** as **Critical**.

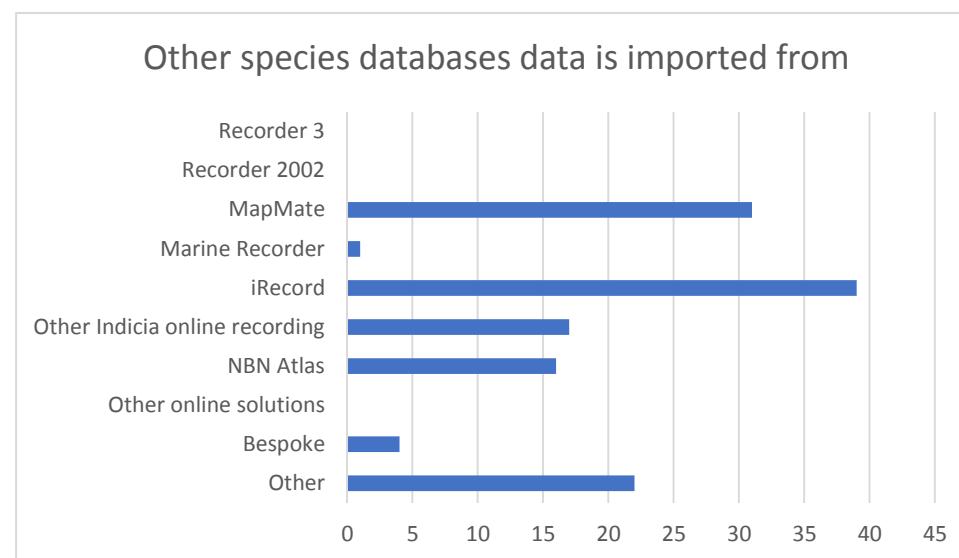
Users also highly rated the importance of **Locations** and **Surveys**, with over **77%** and **74%** respectively rating them as **Critical**.

In fact, of all the data types that can be held in Recorder 6, all of them are of importance to some users, with the breakdown as follows:



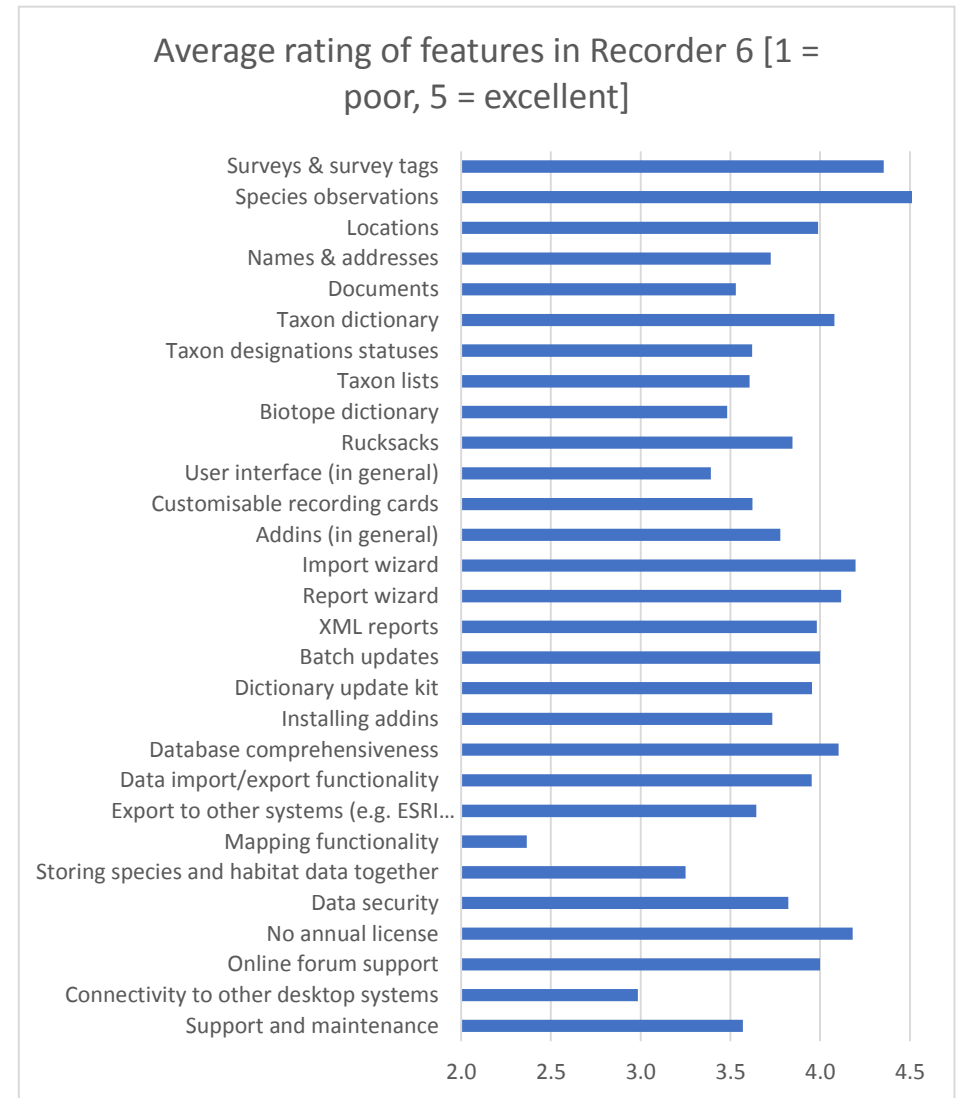
It seems that many users share their Recorder 6 data holdings ... over **46%** of users **receive** data import files from one or more other Recorder 6 users, and over **54%** of users **send** data import files to one or more other Recorder 6 users.

And, when it comes to importing data from other species databases, then **iRecord** and **MapMate** are the most popular with over **43%** and over **34%** of Recorder 6 users respectively importing data from these databases.



Feature ratings

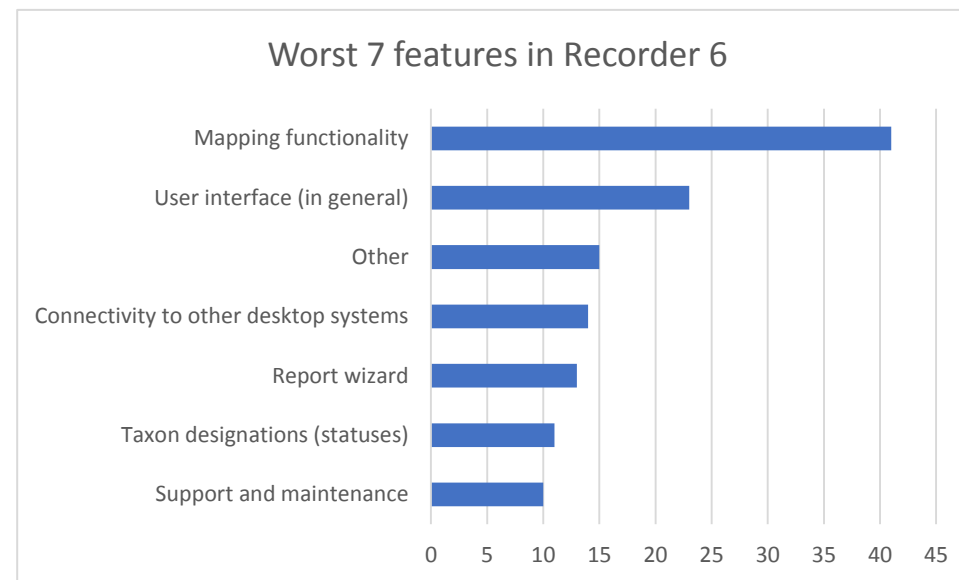
Based on the ratings of the features in Recorder 6 many scored very well, with **13** out of **29** features averaging a rating of **4** or more (where 1 = poor, 5 = excellent). But there was a clear 'loser', with the **Mapping functionality** averaging a rating of just **2.4**.



When it comes to rating the best and worst features there were some clear contenders for the best features of Recorder 6.



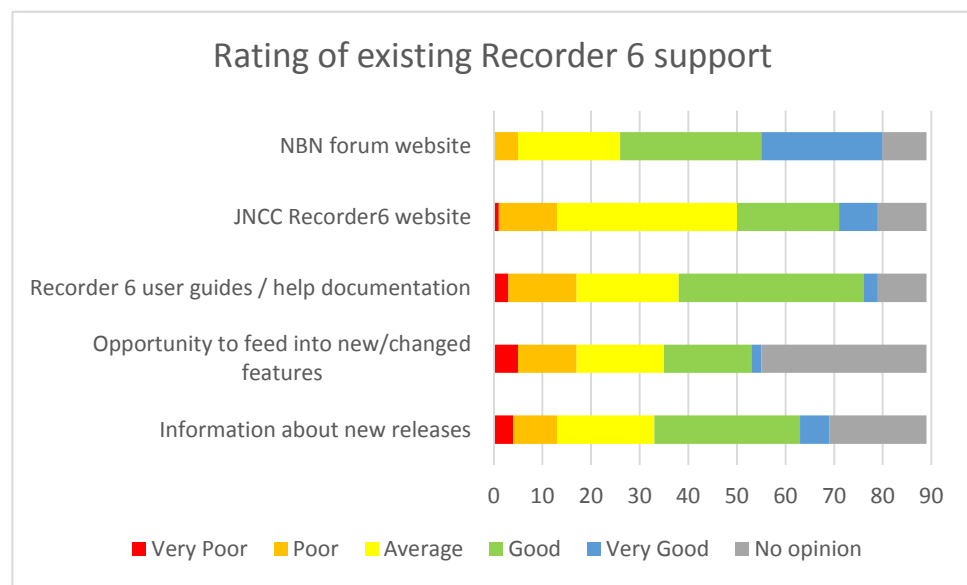
And there were also some outstanding contenders for the worst features of Recorder 6.



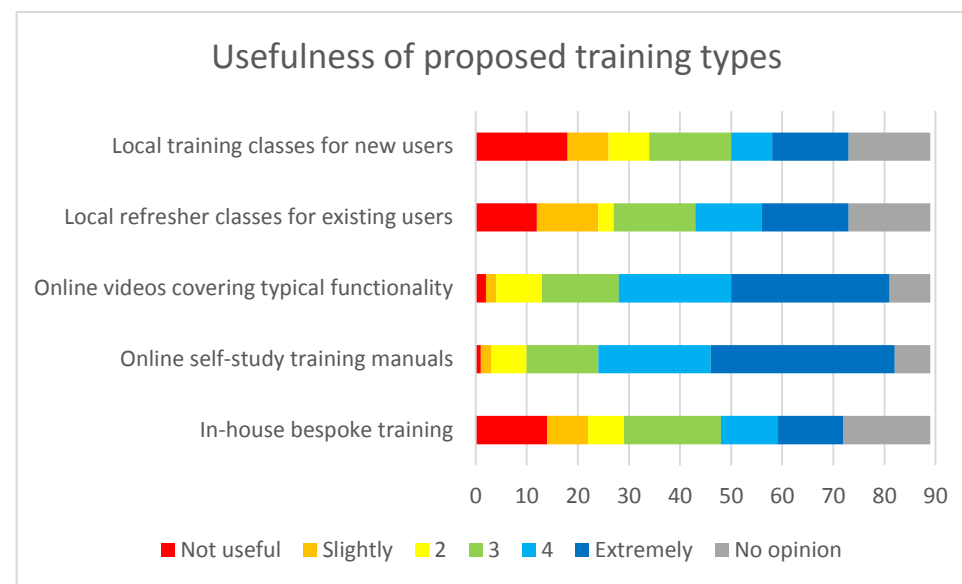
But there appears to be a love-hate relationship over some features, with the **Report Wizard** ranking as both one of the best and one of the worst features in Recorder 6.

Training & Support

The ratings of existing Recorder 6 supported showed that users were generally happy with the NBN Forum website with over **60%** of users rating it **Good** or **Very Good**. But there was less enthusiasm for the JNCC Recorder 6 website, with less than **33%** of users rating it **Good** or **Very Good**.

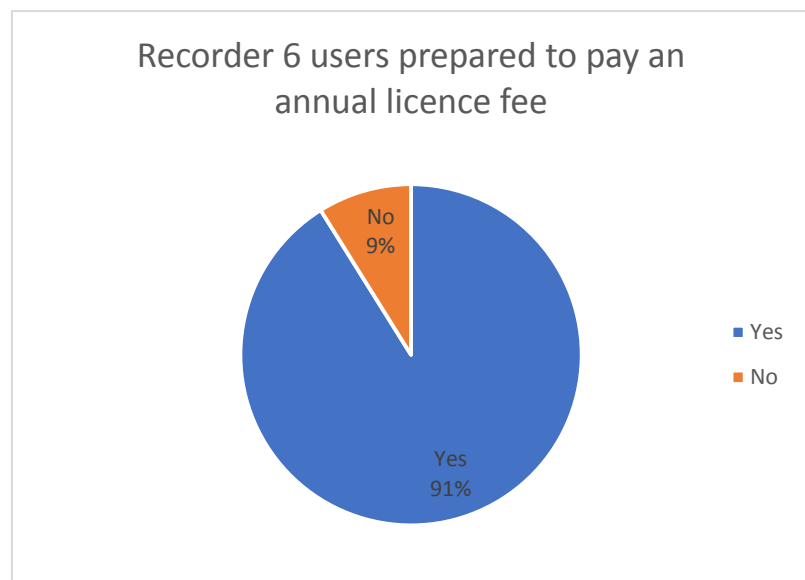


And when it comes to proposed new types of training, over **65%** thought that **Online videos covering typical functionality** would be **Very useful** or **Extremely useful**, and over **70%** thought that **Online self-study training manuals** would be **Very useful** or **Extremely useful**.

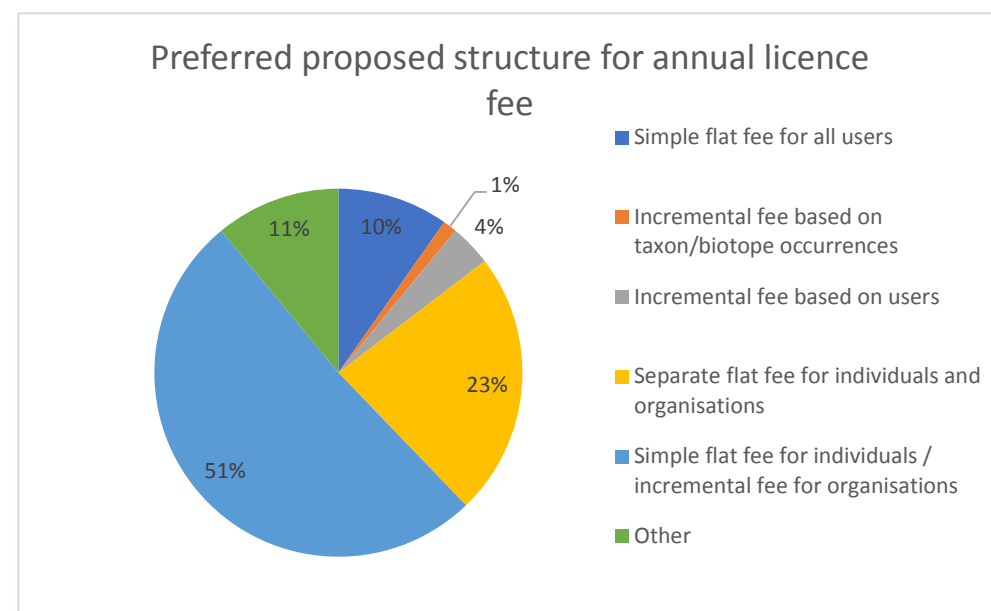


Financial support

When it comes to financially supporting Recorder 6 into the future, it seems that over **91%** of users are prepared to pay an annual licence fee.



But, there was a difference of opinion when it comes to how that annual licence fee should be structured. The majority of Recorder 6 users feel that there should be a separate charging fee between individuals and organisations, with over 74% preferring either a ***Separate flat fee for individuals and organisations*** or a ***Simple flat fee for individuals and incremental fee for organisations***.



When it comes to how much users should pay, the average proposed annual licence fee for **organisations** (for those that selected an exact amount) is **£237**. The average proposed annual licence fee for **individuals** (for those that selected an exact amount) is **£28**.

Therefore, if every organisation and individual that responded to the consultation and currently using Recorder 6 paid the average annual licence fee for individuals/organisations this would raise over **£16,000** per year.

Selected comments

Individuals

I would like to see Recorder 6 continuing to be developed for the benefit of recording societies and LRCs.

It would be nice if there was, like iRecord, a tangible visual aspect to observations.

Many people see Recorder as complicated - I have not found it so ... I have found it extremely useful.

Would like to see Recorder 6 supported. I am very happy as it stands but support for new species is essential.

I want my own stand alone database. For me, support and development of R6 is essential to my continued engagement in providing data to the NBN.

This program helps me sleep at night. It reassures me that the UK's data heritage is in the hands of smart people and smart code.

Recorder 6 must be supported until a viable alternative is available to, at least, all the major users.

Recorder 6 is such a vital tool for me. I have my own personal database of nearly 50,000 records. I desperately want to keep using this system because it works and it works very well. It is vital for me to be able to carry put my job.

I am very concerned that support and development for Recorder-6 is coming to an end. The closure time seems FAR too quick with little time for the development of newer systems and even less time for LRCs and individual recorders to migrate their data and to become familiar in using any such new systems.

We need to ensure R6 remains fit for purpose until suitable RELIABLE successors are available to meet new information needs. The best way forward will involve ongoing support for R6 whilst ensuring that its successor will be worthy of its heritage and - more importantly - one that will meet our ongoing needs and with adequate ongoing development and support.

Organisations

It would be really useful for users to have more input to the development of R6.

Recorder 6 certainly needs more investment to produce a package fit for the ongoing challenges and requirements from our partners.

The main problem with the forum is that is now passive as the weekly/daily digests have been turned off. I used to answer queries when I was sent them. Having the time to go and look to help is not likely.

This may be a good time to revive the R6 user group, to ensure that national schemes are involved in these discussions as well as LRCs.

We fully support the need to ask users to contribute an annual license fee, as without this type of financial support we cannot see R6 surviving.

Recorder 6 is still a vital database for many users across the country and there is no viable alternative for everyone to change to at the moment. If there is the need for something new then Recorder 6 should be developed into a new Recorder version - not something entirely different. Data could then be transferred easily to the new system in a seamless manner.

Recorder 6 needs to be supported until a viable alternative is available. If support is going to wind down, an opportunity for local system managers to have a training course in advanced Recorder maintenance/upgrading would be good.

We would prefer that Recorder is supported for many years to come as we have invested over 10 years in importing records.

Very, very keen to be involved with the next phase, and in the short- to medium-term we plan to continue using Recorder 6 in association with other databases.

The friendly and relevant interface and integration with species dictionary updates is not something we would let go of lightly; however, the outputs and also the speed of export from R6 are causing us to take far longer with some work that it should take.

I really don't know what I would do without R6, especially when it comes to being compatible with my LERC and sharing data with others. Please save it!

I would hope that R6 will continue to be supported. Any radical change would be difficult for our group [as] we have very limited resources, and could not cope with a dramatic change of platform.

User interface is dated - not very user-friendly.

R6 now at a stage in development where it is at its most usable and useful for our purposes and has potential to continue being 'industry standard' solution.

Although we are based in a small town, internet connection and broadband speed are still very unreliable; we need to continue to maintain a database that works locally.

For me the key is not to be seen to be wasting money on alternative solutions when the existing software works perfectly well and will continue to do so as long as the time and resources are spent on ensuring it remains compatible with new operating systems.

I consider Recorder essential to our business model, online systems are not an option because of the reliability of our Internet connection (or lack of it!).

Any replacement for Recorder must have similar functionality and the ability to run without being online.

As a voluntary group without funding, we face real problems without R6. On-line systems are not suitable because of local broadband connectivity. We'd like see further development and improvement, but would settle for the current system, if there are no alternatives.

We're in no hurry to move away from Recorder6, though at some point it would be good to see an online replacement with improved user interface and mapping.

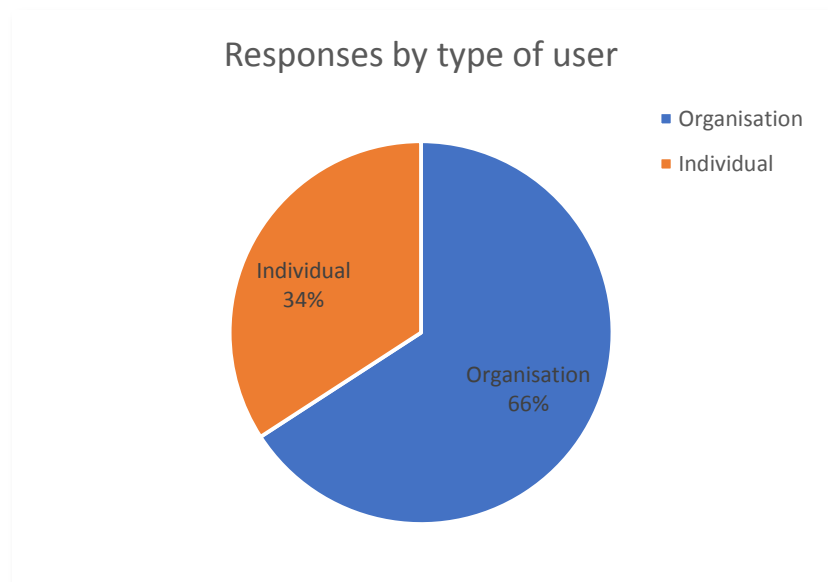
At the moment our priority is to maintain and develop Recorder 6.

Detailed results

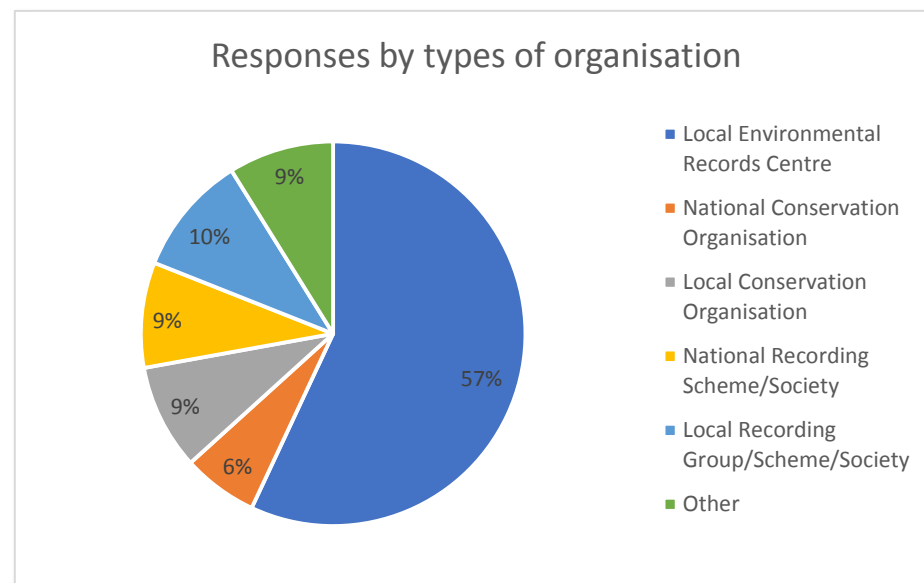
About Users

This section relates to everyone that completed the survey.

Responses by type of user	Count
Organisation	79
Individual	41
Total	120

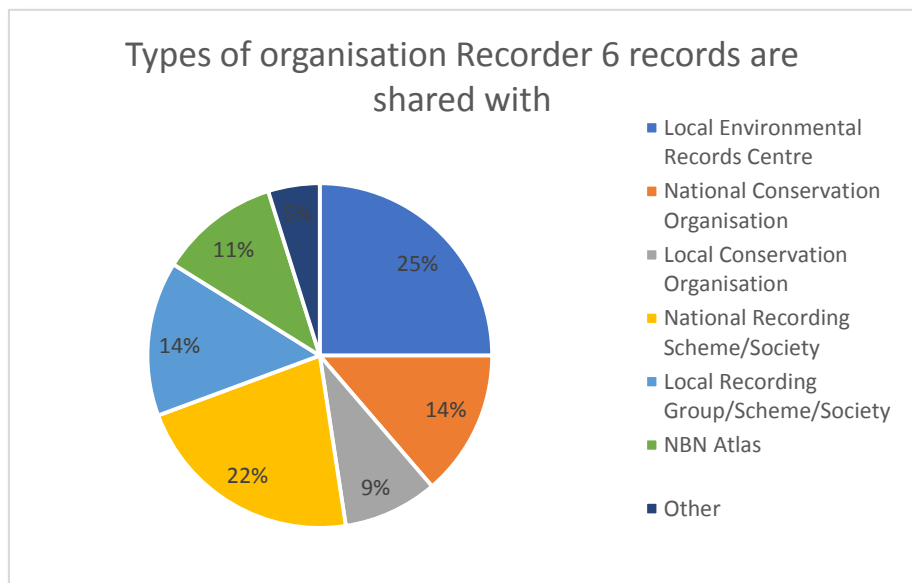


Responses by types of organisation	Count
Local Environmental Records Centre	45
National Conservation Organisation	5
Local Conservation Organisation	7
National Recording Scheme/Society	7
Local Recording Group/Scheme/Society	8
Other	7



Recorder 6 User Consultation – Results Summary

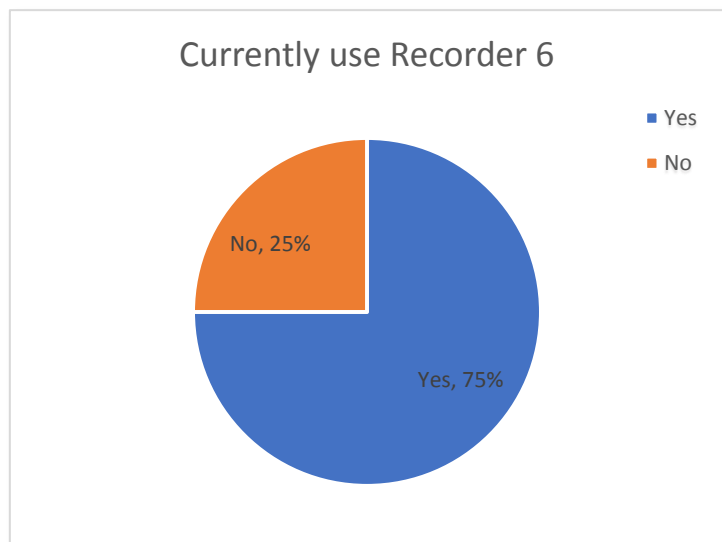
Types of organisation Recorder 6 records are shared with	Count
Local Environmental Records Centre	31
National Conservation Organisation	17
Local Conservation Organisation	11
National Recording Scheme/Society	27
Local Recording Group/Scheme/Society	18
NBN Atlas	14
Other	6



Your Databases (all responses)

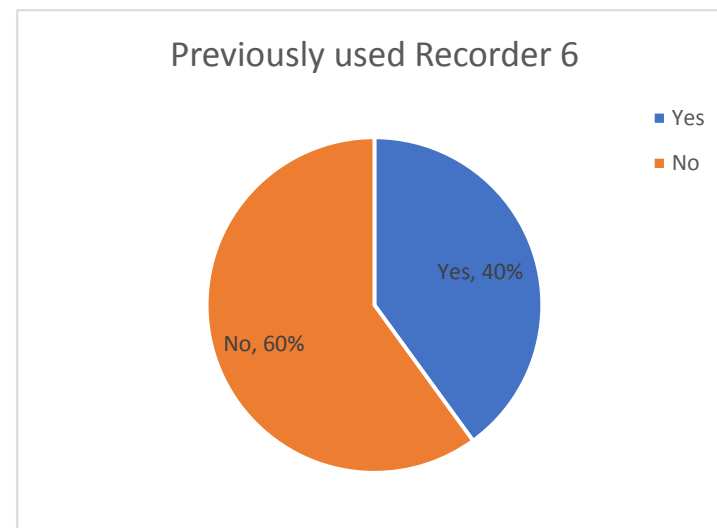
This section relates to everyone that completed the survey.

Responses that currently use Recorder 6	Count
Yes	90
No	30



Of the 30 responses that don't currently use Recorder 6 ...

Responses that previously used Recorder 6	Count
Yes	12
No	18

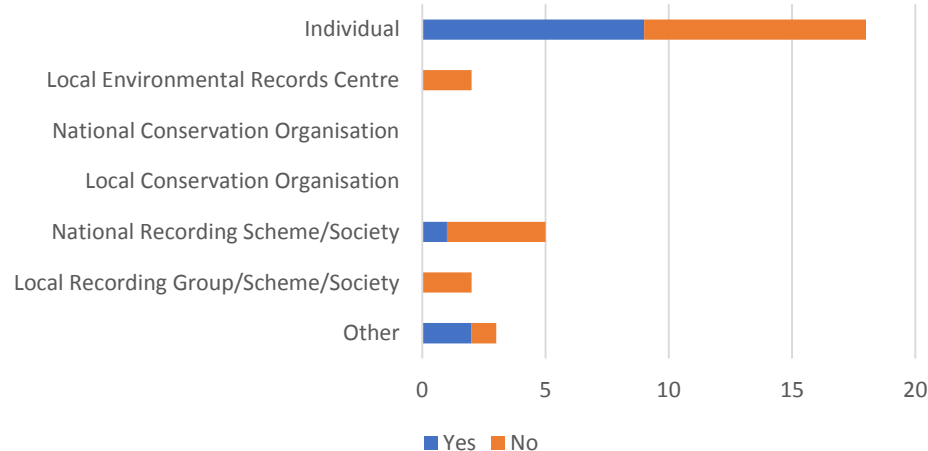


Recorder 6 User Consultation – Results Summary

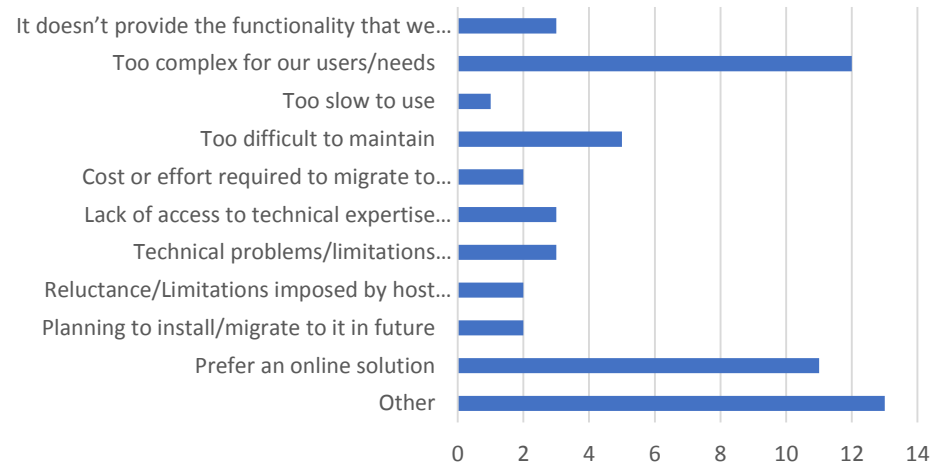
Responses that previously used Recorder 6 by user type	Yes	No
Individual	9	9
Local Environmental Records Centre	0	2
National Conservation Organisation	0	0
Local Conservation Organisation	0	0
National Recording Scheme/Society	1	4
Local Recording Group/Scheme/Society	0	2
Other	2	1

Reasons that responders don't currently use Recorder 6	Count
It doesn't provide the functionality that we need	3
Too complex for our users/needs	12
Too slow to use	1
Too difficult to maintain	5
Cost or effort required to migrate to Recorder6	2
Lack of access to technical expertise installing/supporting Recorder6	3
Technical problems/limitations installing/running Recorder6	3
Reluctance/Limitations imposed by host organisation	2
Planning to install/migrate to it in future	2
Prefer an online solution	11
Other	13

Previously used Recorder 6 by user type



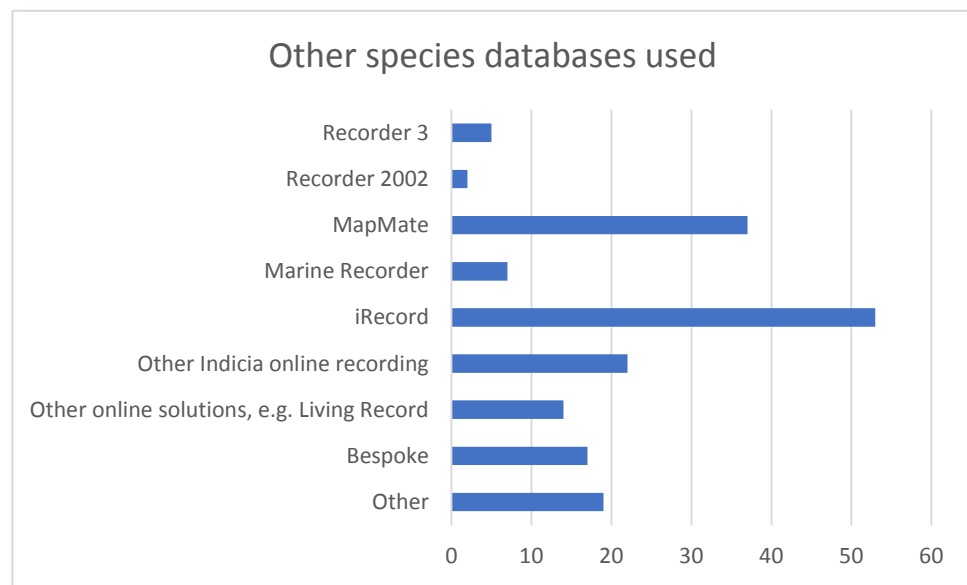
Reasons don't currently use Recorder 6



Recorder 6 User Consultation – Results Summary

Of all 120 responses (regardless of whether they use Recorder 6 or not) ...

Other species databases used	Count
Recorder 3	5
Recorder 2002	2
MapMate	37
Marine Recorder	7
iRecord	53
Other Indicia online recording	22
Other online solutions, e.g. Living Record	14
Bespoke	17
Other	19



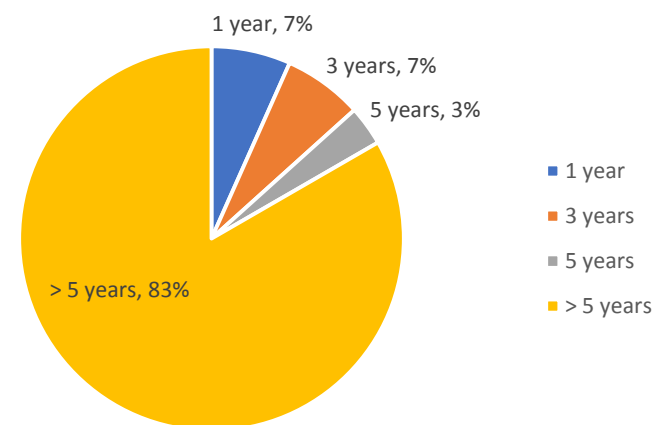
Your Databases (Recorder 6 users)

This section relates to Recorder 6 users only.

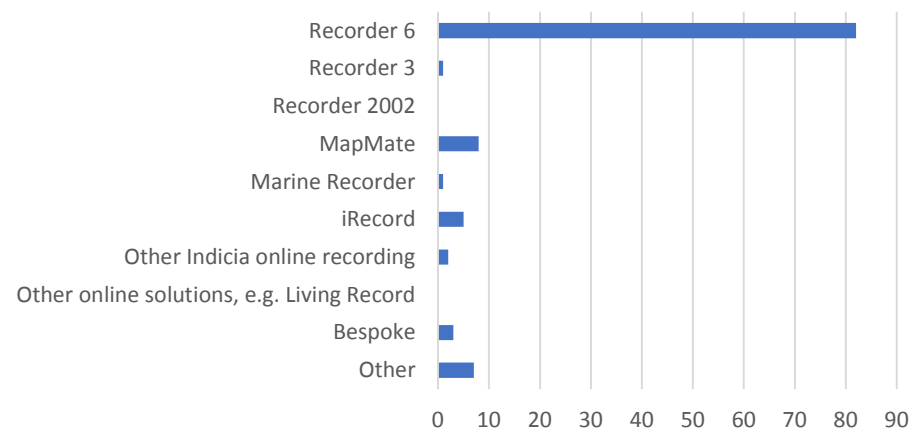
Main species database(s)	Count
Recorder 6	82
Recorder 3	1
Recorder 2002	0
MapMate	8
Marine Recorder	1
iRecord	5
Other Indicia online recording	2
Other online solutions, e.g. Living Record	0
Bespoke	3
Other	7

Anticipate continuing to use Recorder 6	Count
1 year	6
3 years	6
5 years	3
> 5 years	75

Anticipate continuing to use Recorder 6

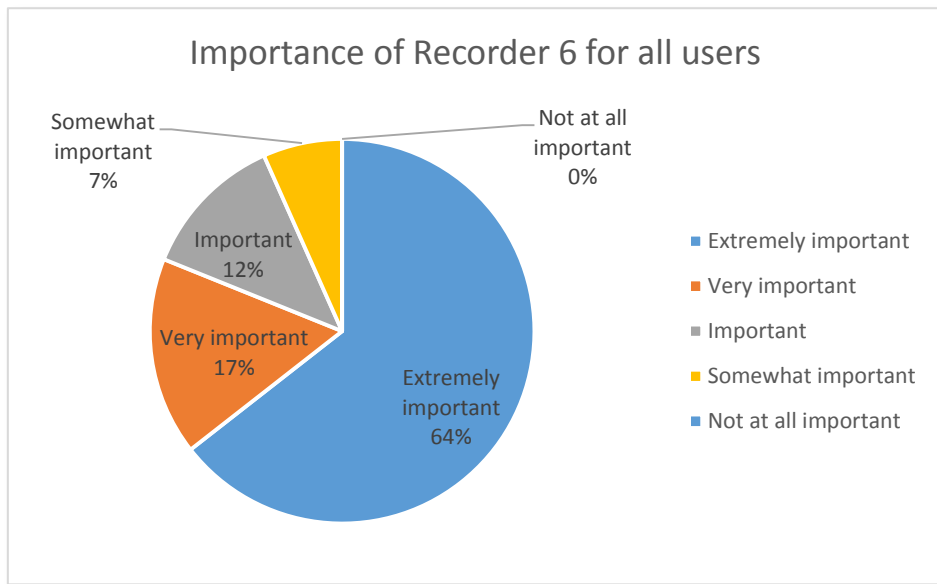


Main species database(s)



Recorder 6 User Consultation – Results Summary

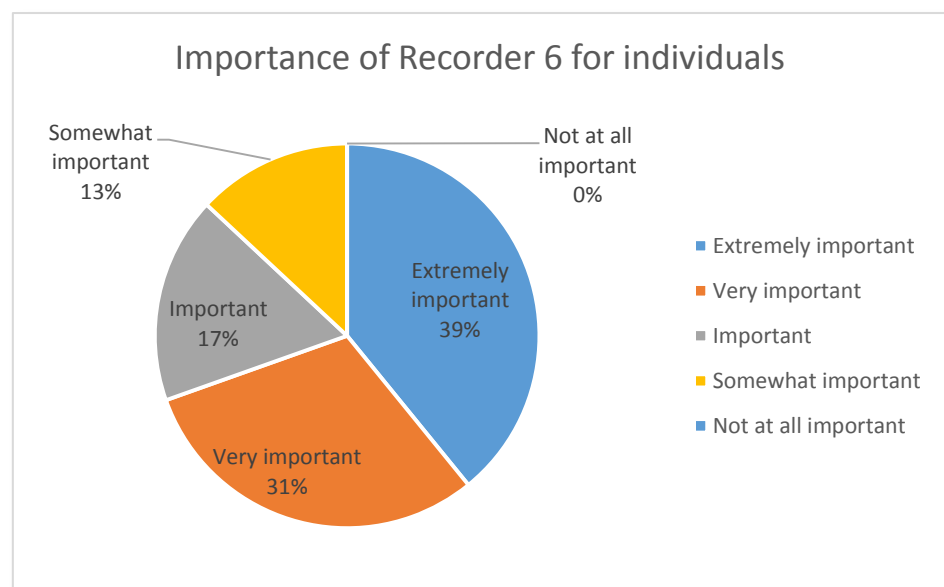
Importance of Recorder 6 for all users	Count
Extremely important	58
Very important	15
Important	11
Somewhat important	6
Not at all important	0



Recorder 6 User Consultation – Results Summary

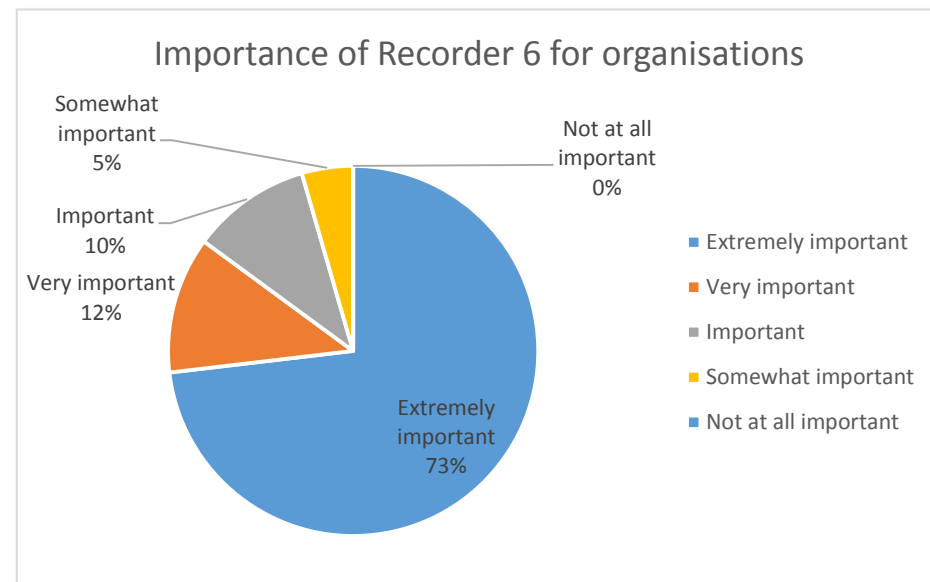
Of the 23 individuals that currently use Recorder 6 ...

Importance of Recorder 6 for individuals	Count
Extremely important	9
Very important	7
Important	4
Somewhat important	3
Not at all important	0



Of the 67 organisations that currently use Recorder 6 ...

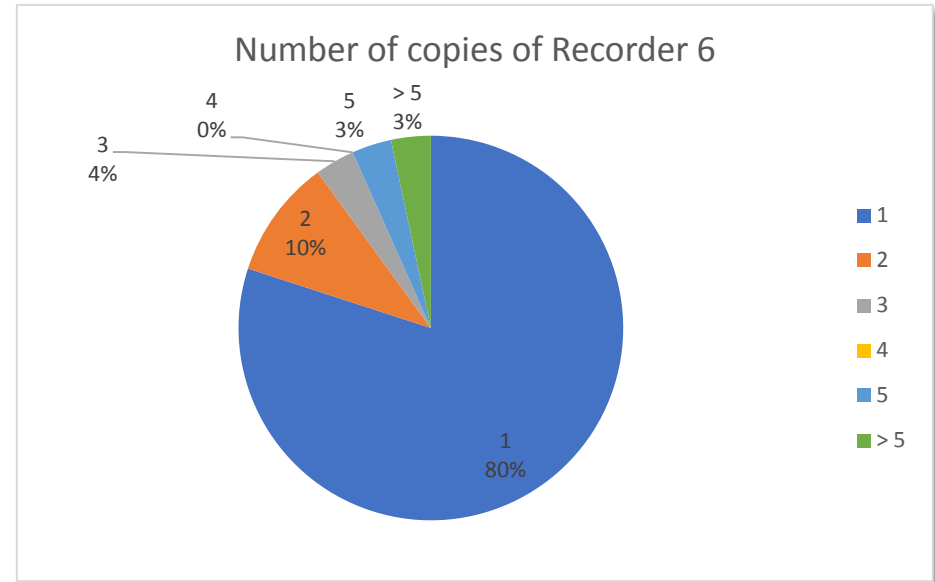
Importance of Recorder 6 for organisations	Count
Extremely important	49
Very important	8
Important	7
Somewhat important	3
Not at all important	0



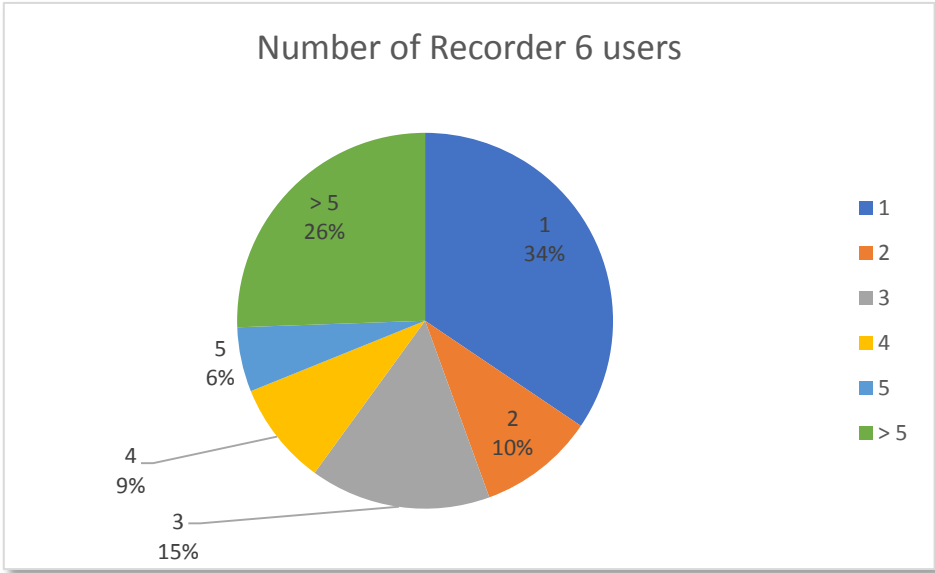
Recorder 6 Users

This section relates to Recorder 6 users only.

Number of copies of Recorder 6	Count
1	72
2	9
3	3
4	0
5	3
> 5	3



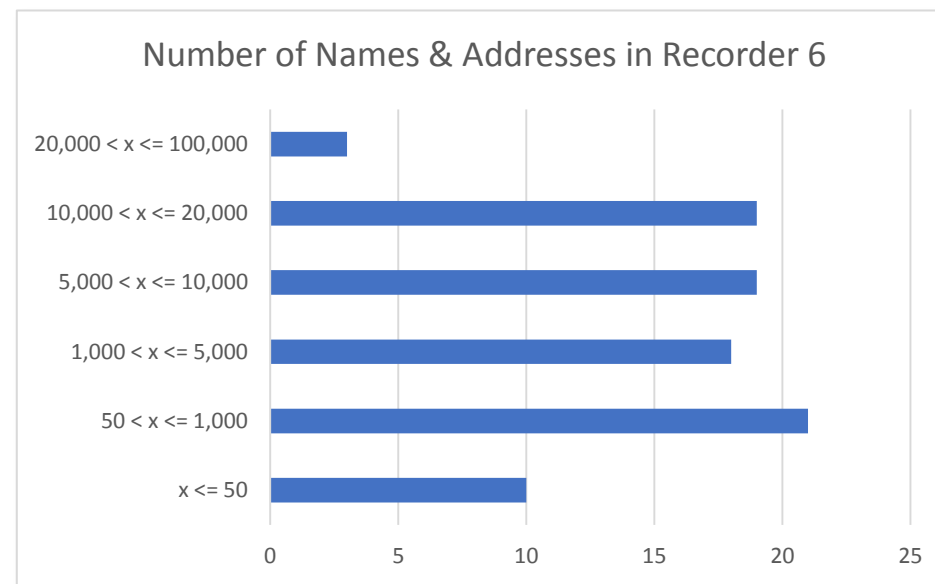
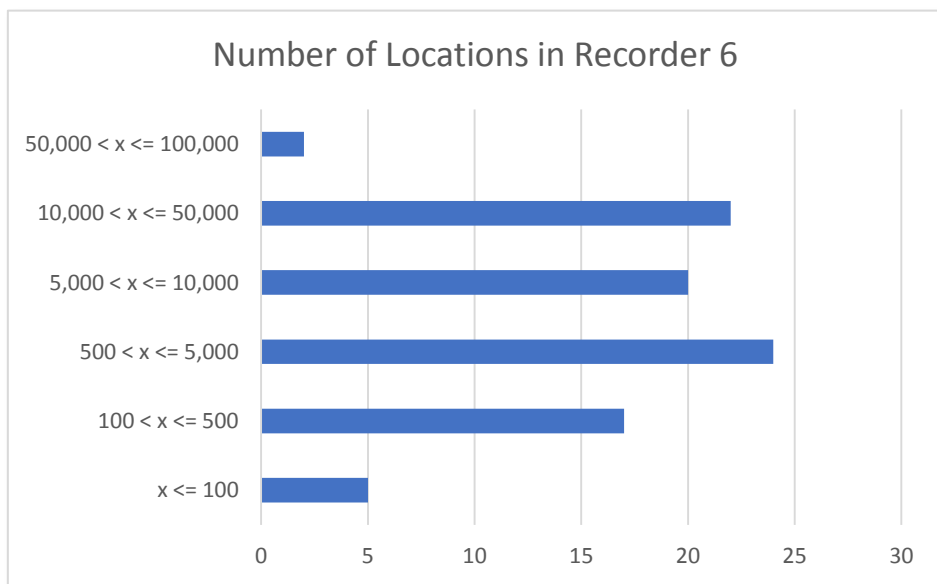
Number of Recorder 6 users	Count
1	31
2	9
3	14
4	8
5	5
> 5	23



Recorder 6 User Consultation – Results Summary

Number of Locations in Recorder 6	Count
$x \leq 100$	5
$100 < x \leq 500$	17
$500 < x \leq 5,000$	24
$5,000 < x \leq 10,000$	20
$10,000 < x \leq 50,000$	22
$50,000 < x \leq 100,000$	2

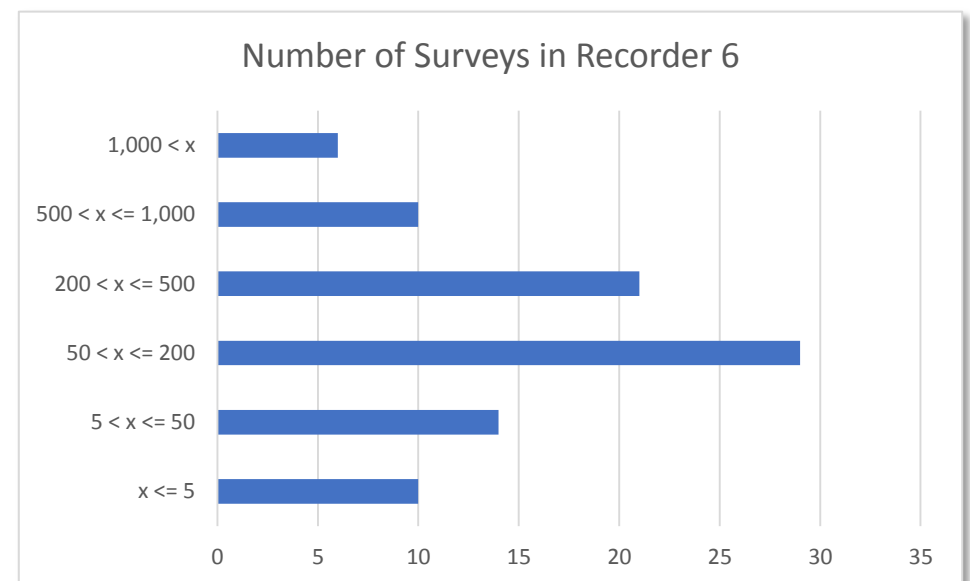
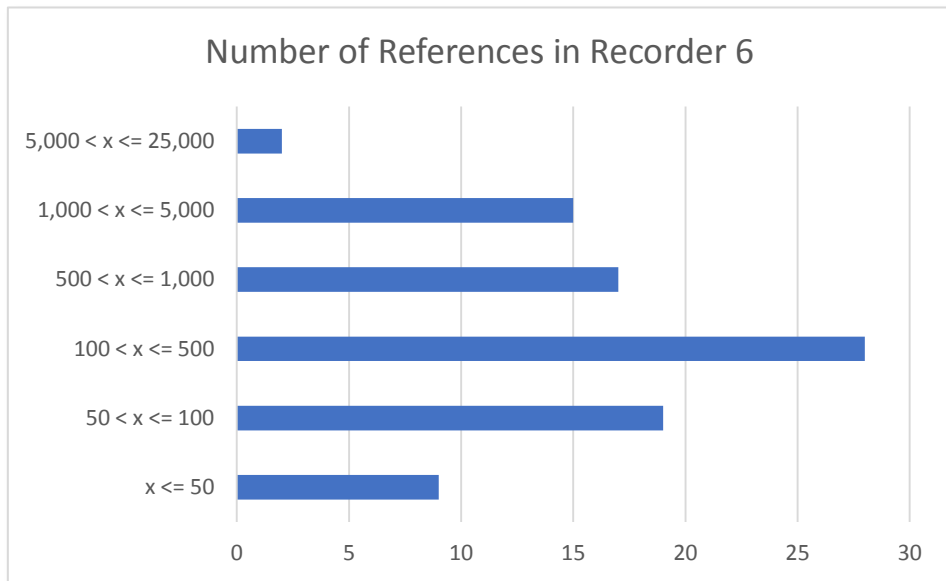
Number of Names & Addresses in Recorder 6	Count
$x \leq 50$	10
$50 < x \leq 1,000$	21
$1,000 < x \leq 5,000$	18
$5,000 < x \leq 10,000$	19
$10,000 < x \leq 20,000$	19
$20,000 < x \leq 100,000$	3



Recorder 6 User Consultation – Results Summary

Number of References in Recorder 6	Count
$x \leq 50$	9
$50 < x \leq 100$	19
$100 < x \leq 500$	28
$500 < x \leq 1,000$	17
$1,000 < x \leq 5,000$	15
$5,000 < x \leq 25,000$	2

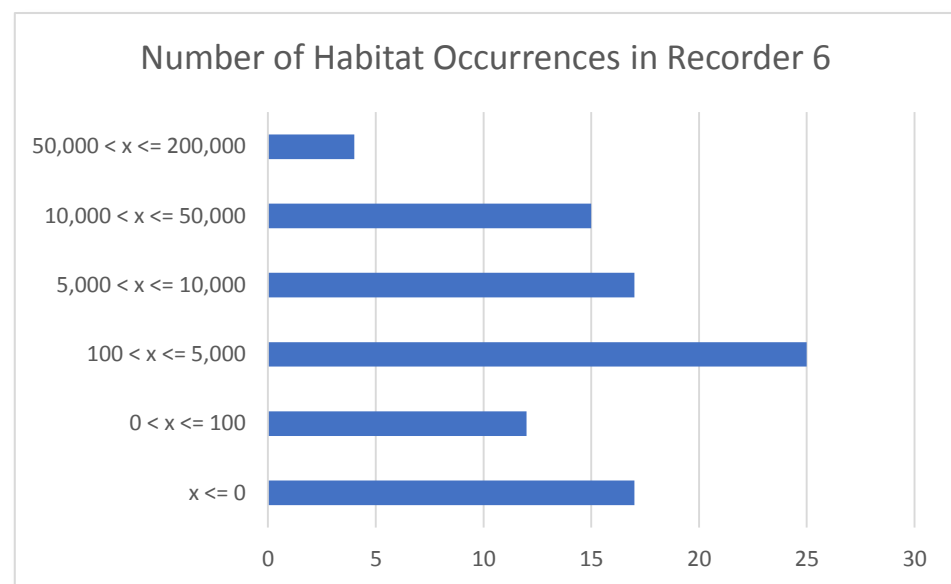
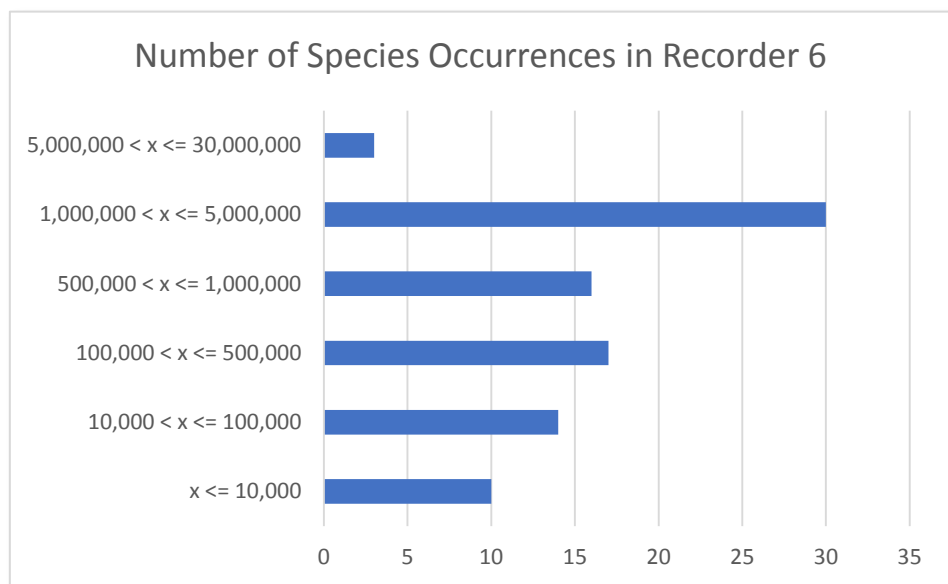
Number of Surveys in Recorder 6	Count
$x \leq 5$	10
$5 < x \leq 50$	14
$50 < x \leq 200$	29
$200 < x \leq 500$	21
$500 < x \leq 1,000$	10
$1,000 < x$	6



Recorder 6 User Consultation – Results Summary

Number of Species Occurrences in Recorder 6	Count
$x \leq 10,000$	10
$10,000 < x \leq 100,000$	14
$100,000 < x \leq 500,000$	17
$500,000 < x \leq 1,000,000$	16
$1,000,000 < x \leq 5,000,000$	30
$5,000,000 < x \leq 30,000,000$	3

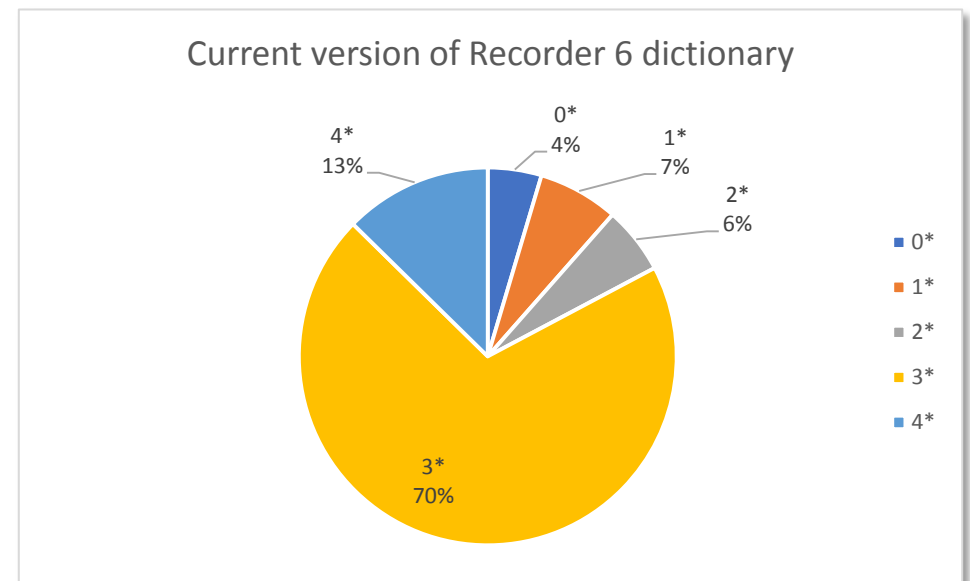
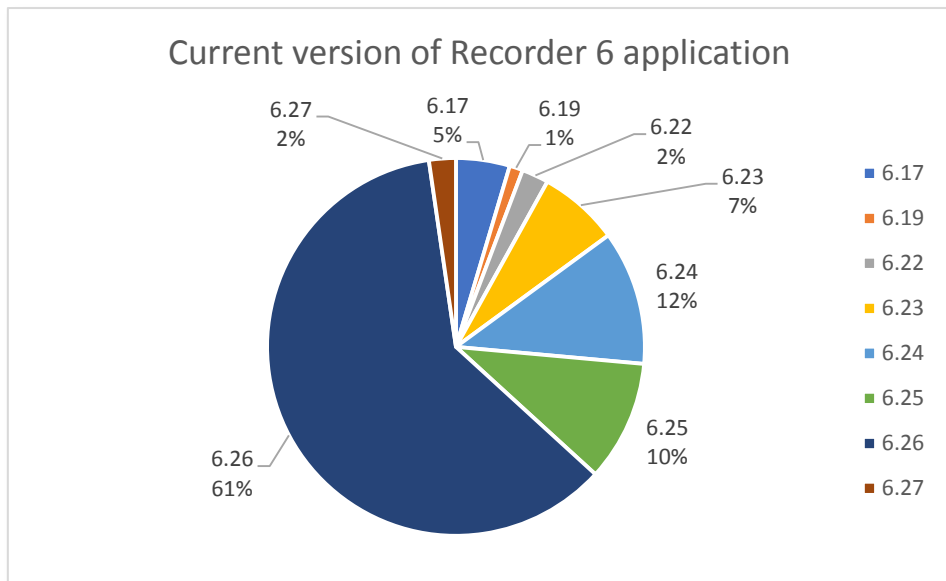
Number of Habitat Occurrences in Recorder 6	Count
$x \leq 0$	17
$0 < x \leq 100$	12
$100 < x \leq 5,000$	25
$5,000 < x \leq 10,000$	17
$10,000 < x \leq 50,000$	15
$50,000 < x \leq 200,000$	4



Recorder 6 User Consultation – Results Summary

Current version of Recorder 6 application	Count
6.17	4
6.19	1
6.22	2
6.23	6
6.24	10
6.25	9
6.26	53
6.27	2

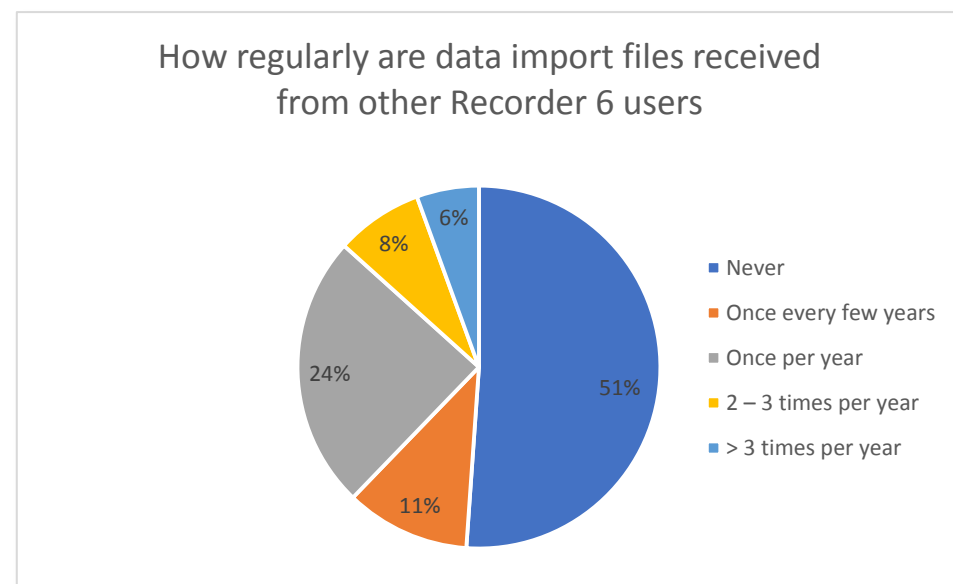
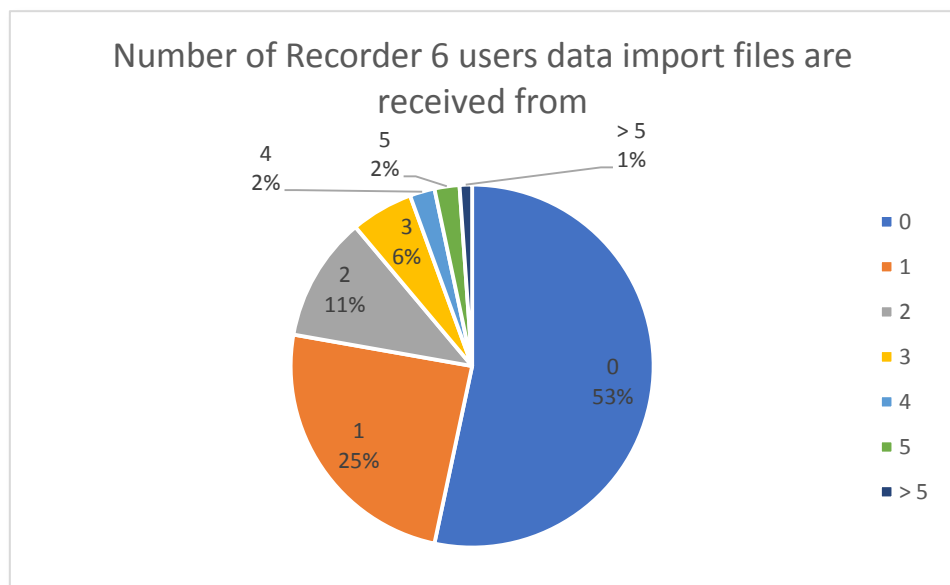
Current version of Recorder 6 dictionary	Count
0* (00000000 to 0Z)	4
1* (00000010 to 1Z)	6
2* (00000020 to 2Z)	5
3* (00000030 to 3Z)	61
4* (00000040 to 4Z)	11



Recorder 6 User Consultation – Results Summary

Number of Recorder 6 users data import files are received from	Count
0	48
1	22
2	10
3	5
4	2
5	2
> 5	1

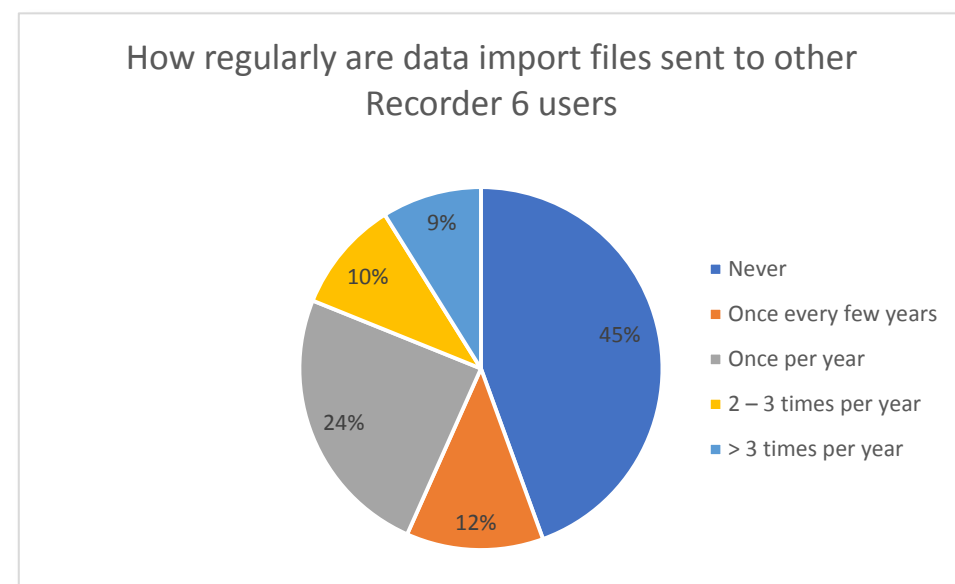
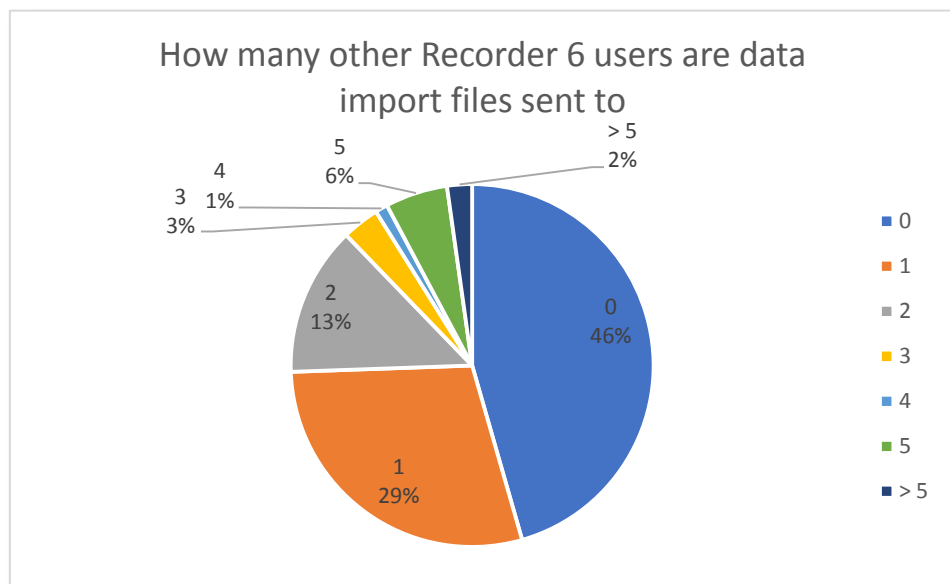
How regularly are data import files received from other Recorder 6 users	Count
Never	46
Once every few years	10
Once per year	22
2 – 3 times per year	7
> 3 times per year	5



Recorder 6 User Consultation – Results Summary

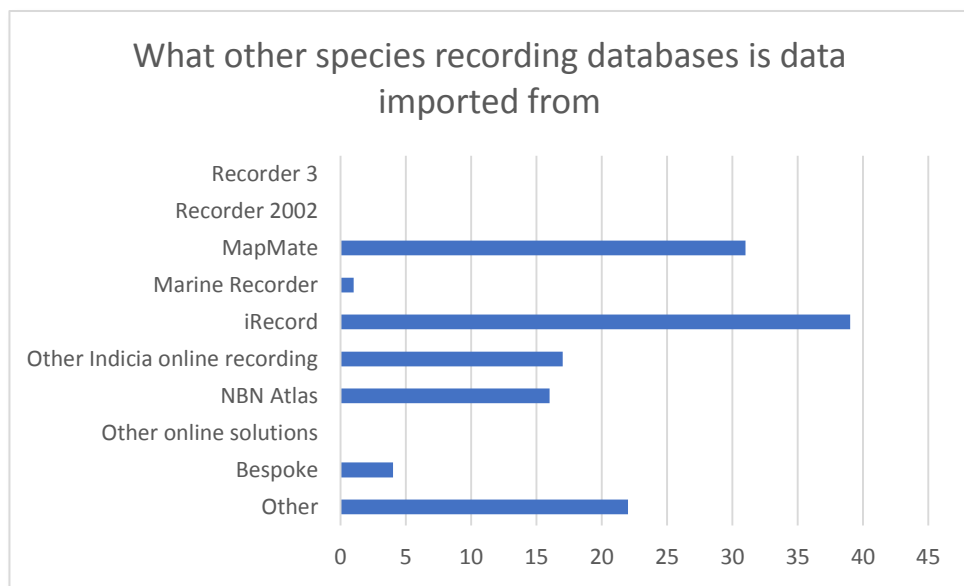
How many other Recorder 6 users are data import files sent to	Count
0	41
1	26
2	12
3	3
4	1
5	5
> 5	2

How regularly are data import files sent to other Recorder 6 users	Count
Never	40
Once every few years	11
Once per year	22
2 – 3 times per year	9
> 3 times per year	8



Recorder 6 User Consultation – Results Summary

What other species recording databases is data imported from	Count
Recorder 3	0
Recorder 2002	0
MapMate	31
Marine Recorder	1
iRecord	39
Other Indicia online recording	17
NBN Atlas	16
Other online solutions	0
Bespoke	4
Other	22

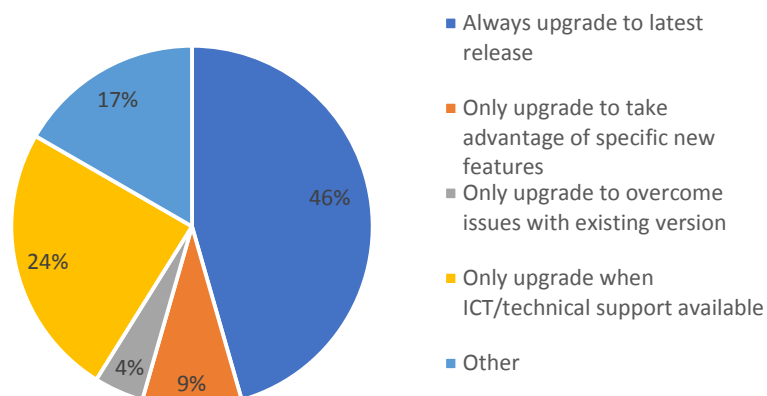


Recorder 6 User Consultation – Results Summary

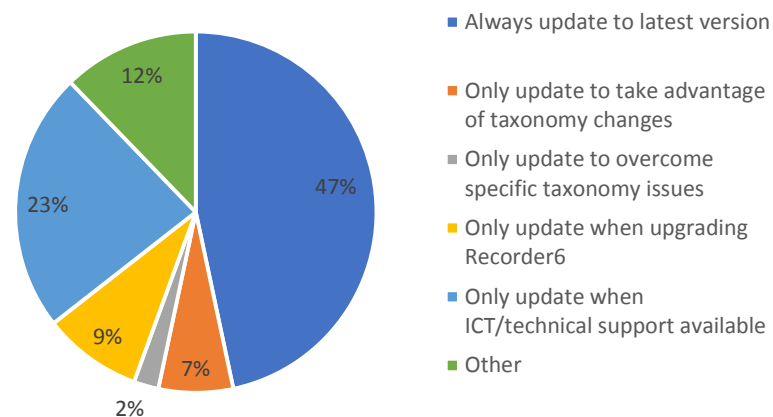
How frequently is the Recorder 6 application upgraded	Count
Always upgrade to latest release	41
Only upgrade to take advantage of specific new features	8
Only upgrade to overcome issues with existing version	4
Only upgrade when ICT/technical support available	22
Other	15

How frequently is the Recorder 6 dictionary updated	Count
Always update to latest version	42
Only update to take advantage of taxonomy changes	6
Only update to overcome specific taxonomy issues	2
Only update when upgrading Recorder6	8
Only update when ICT/technical support available	21
Other	11

How frequently is the Recorder 6 application upgraded



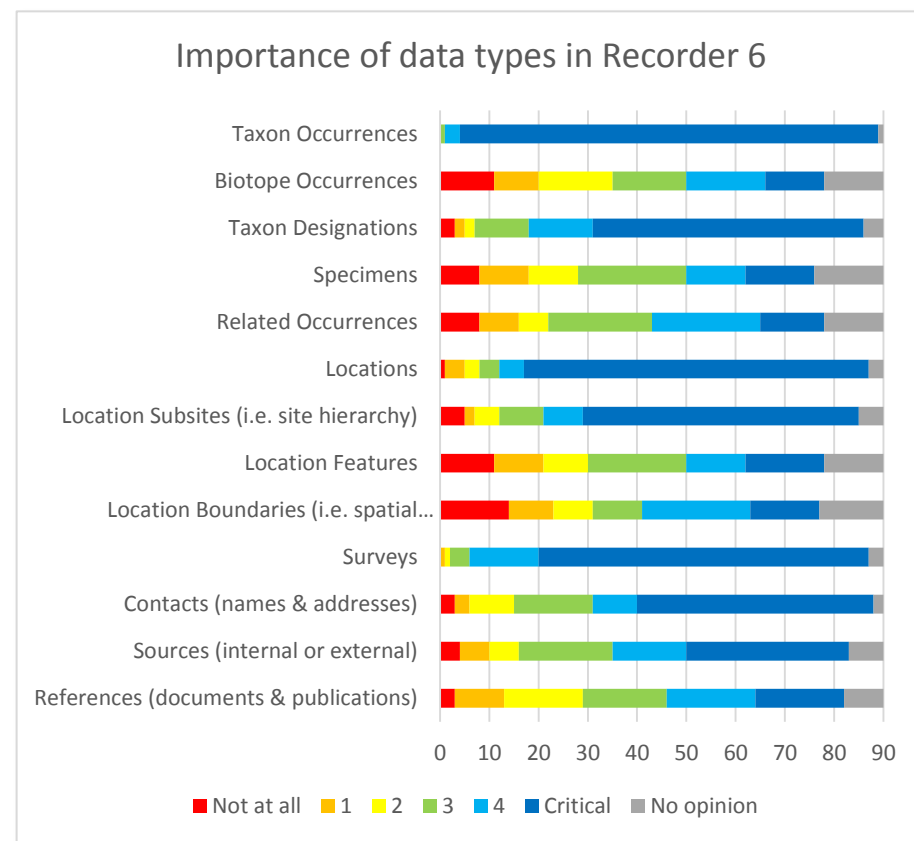
How frequently is the Recorder 6 dictionary updated



About Recorder 6

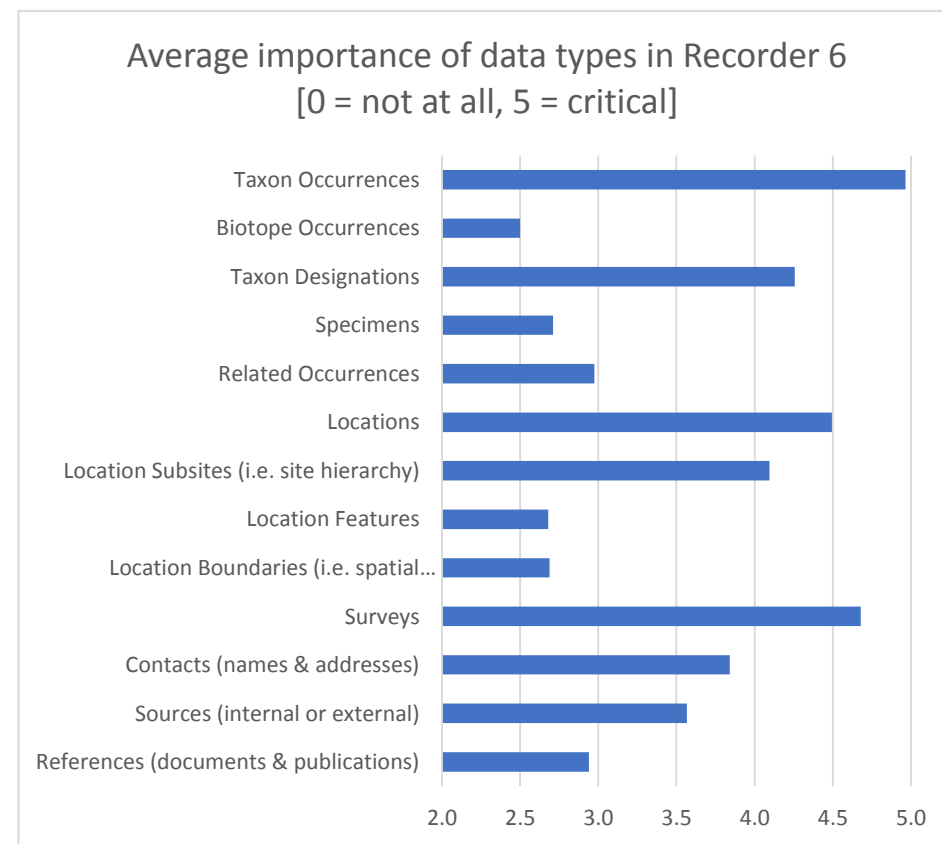
This section relates to Recorder 6 users only.

Importance of data types in Recorder 6	Not at all	1	2	3	4	Critical	No opinion
Taxon Occurrences	0	0	0	1	3	85	1
Biotope Occurrences	11	9	15	15	16	12	12
Taxon Designations	3	2	2	11	13	55	4
Specimens	8	10	10	22	12	14	14
Related Occurrences	8	8	6	21	22	13	12
Locations	1	4	3	4	5	70	3
Location Subsites (i.e. site hierarchy)	5	2	5	9	8	56	5
Location Features	11	10	9	20	12	16	12
Location Boundaries (spatial boundaries)	14	9	8	10	22	14	13
Surveys	0	1	1	4	14	67	3
Contacts (names & addresses)	3	3	9	16	9	48	2
Sources (internal or external)	4	6	6	19	15	33	7
References (documents & publications)	3	10	16	17	18	18	8



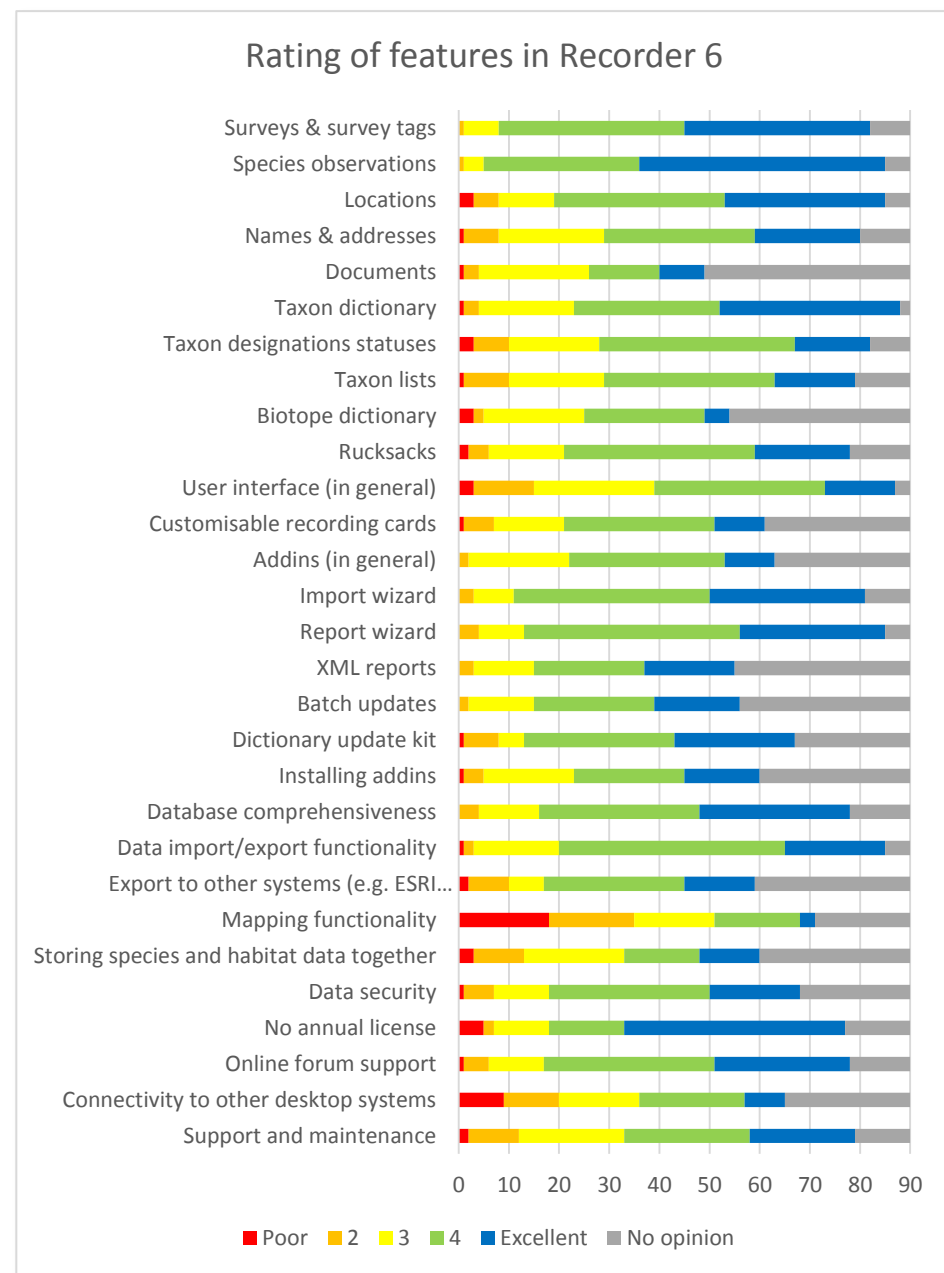
Recorder 6 User Consultation – Results Summary

Average importance of data types in Recorder 6	Average
Taxon Occurrences	5.0
Biotope Occurrences	2.5
Taxon Designations	4.3
Specimens	2.7
Related Occurrences	3.0
Locations	4.5
Location Subsites (i.e. site hierarchy)	4.1
Location Features	2.7
Location Boundaries (i.e. spatial boundaries)	2.7
Surveys	4.7
Contacts (names & addresses)	3.8
Sources (internal or external)	3.6
References (documents & publications)	2.9



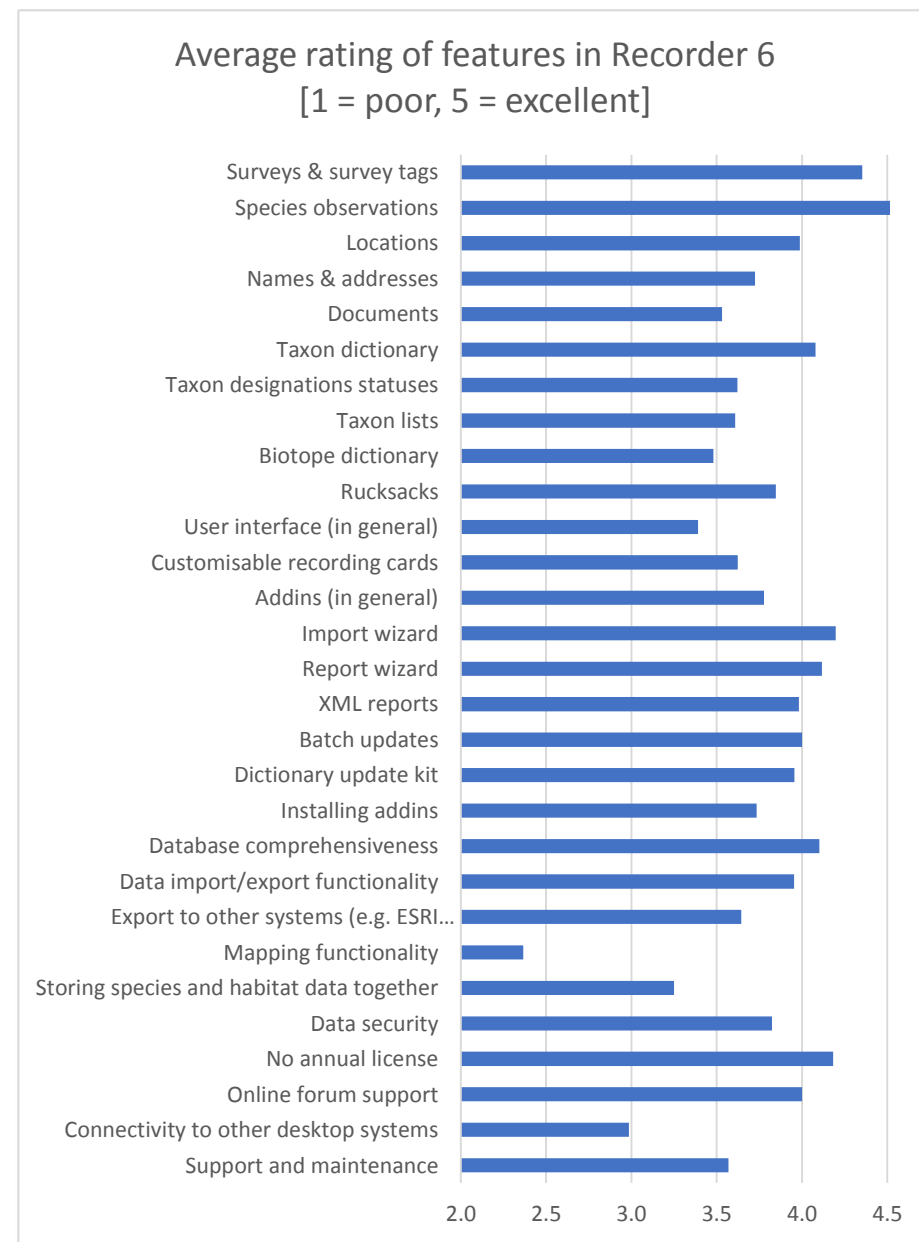
Recorder 6 User Consultation – Results Summary

Rating of features in Recorder 6	Poor	2	3	4	Excel lent	No op inion
Surveys & survey tags	0	1	7	37	37	8
Species observations	0	1	4	31	49	5
Locations	3	5	11	34	32	5
Names & addresses	1	7	21	30	21	10
Documents	1	3	22	14	9	41
Taxon dictionary	1	3	19	29	36	2
Taxon designations statuses	3	7	18	39	15	8
Taxon lists	1	9	19	34	16	11
Biotope dictionary	3	2	20	24	5	36
Rucksacks	2	4	15	38	19	12
User interface (in general)	3	12	24	34	14	3
Customisable recording cards	1	6	14	30	10	29
Addins (in general)	0	2	20	31	10	27
Import wizard	0	3	8	39	31	9
Report wizard	0	4	9	43	29	5
XML reports	0	3	12	22	18	35
Batch updates	0	2	13	24	17	34
Dictionary update kit	1	7	5	30	24	23
Installing addins	1	4	18	22	15	30
Database comprehensiveness	0	4	12	32	30	12
Data import/export functionality	1	2	17	45	20	5
Export to other systems (e.g. GIS)	2	8	7	28	14	31
Mapping functionality	18	17	16	17	3	19
Storing species & habitats together	3	10	20	15	12	30
Data security	1	6	11	32	18	22
No annual license	5	2	11	15	44	13
Online forum support	1	5	11	34	27	12
Connectivity to other systems	9	11	16	21	8	25
Support and maintenance	2	10	21	25	21	11



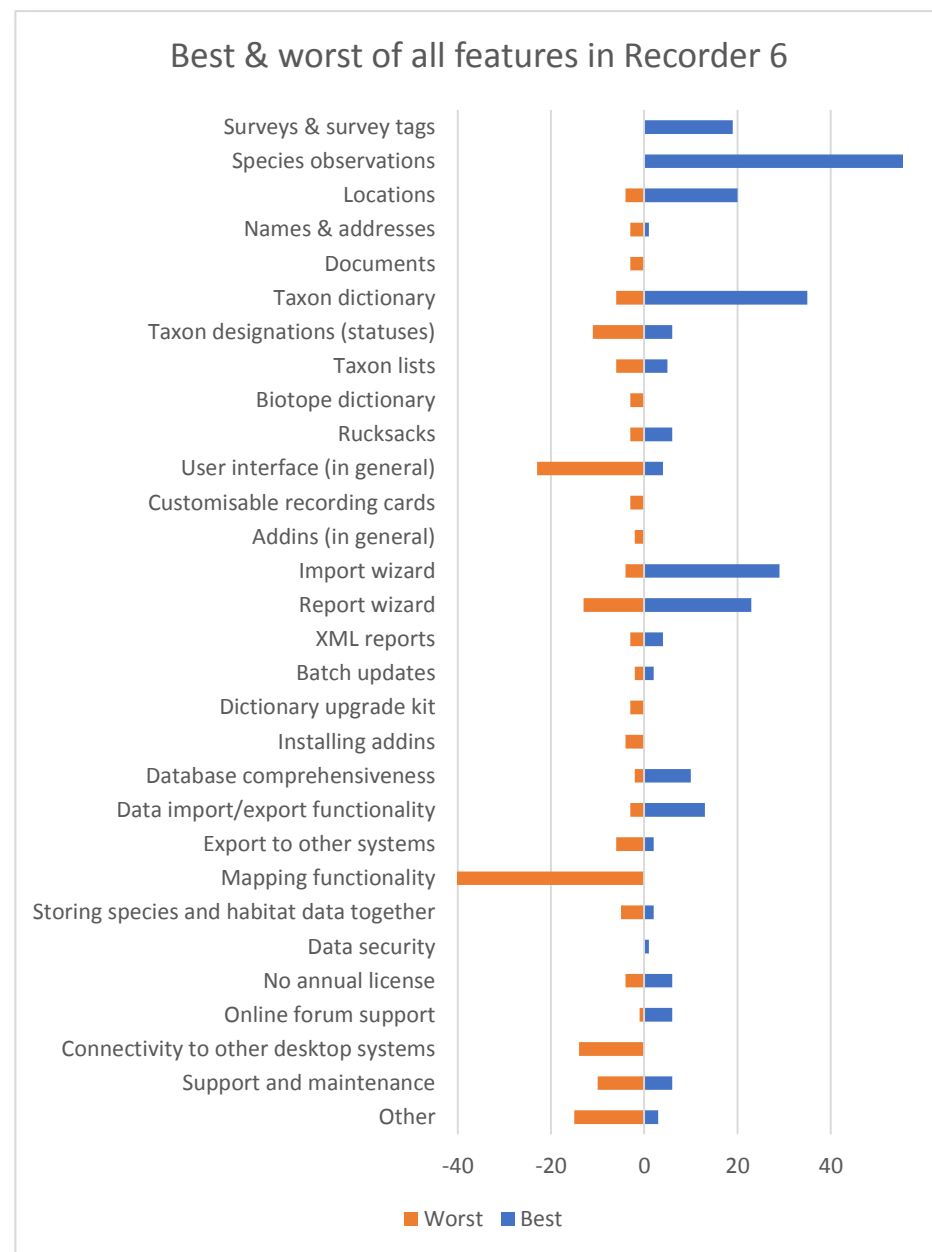
Recorder 6 User Consultation – Results Summary

Average rating of features in Recorder 6	Average
Surveys & survey tags	4.4
Species observations	4.5
Locations	4.0
Names & addresses	3.7
Documents	3.5
Taxon dictionary	4.1
Taxon designations statuses	3.6
Taxon lists	3.6
Biotope dictionary	3.5
Rucksacks	3.8
User interface (in general)	3.4
Customisable recording cards	3.6
Addins (in general)	3.8
Import wizard	4.2
Report wizard	4.1
XML reports	4.0
Batch updates	4.0
Dictionary update kit	4.0
Installing addins	3.7
Database comprehensiveness	4.1
Data import/export functionality	4.0
Export to other systems (e.g. ESRI shapefiles)	3.6
Mapping functionality	2.4
Storing species and habitat data together	3.3
Data security	3.8
No annual license	4.2
Online forum support	4.0
Connectivity to other desktop systems	3.0
Support and maintenance	3.6



Recorder 6 User Consultation – Results Summary

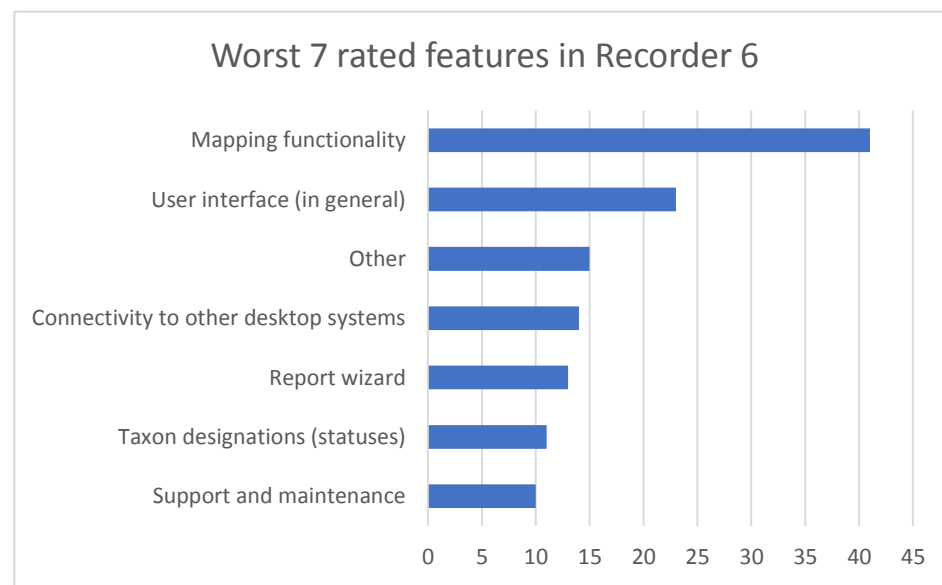
Best & worst of all features in Recorder 6	Best	Worst
Surveys & survey tags	19	0
Species observations	56	0
Locations	20	4
Names & addresses	1	3
Documents	0	3
Taxon dictionary	35	6
Taxon designations (statuses)	6	11
Taxon lists	5	6
Biotope dictionary	0	3
Rucksacks	6	3
User interface (in general)	4	23
Customisable recording cards	0	3
Addins (in general)	0	2
Import wizard	29	4
Report wizard	23	13
XML reports	4	3
Batch updates	2	2
Dictionary upgrade kit	0	3
Installing addins	0	4
Database comprehensiveness	10	2
Data import/export functionality	13	3
Export to other systems	2	6
Mapping functionality	0	41
Storing species and habitat data together	2	5
Data security	1	0
No annual license	6	4
Online forum support	6	1
Connectivity to other desktop systems	0	14
Support and maintenance	6	10
Other	3	15



Recorder 6 User Consultation – Results Summary

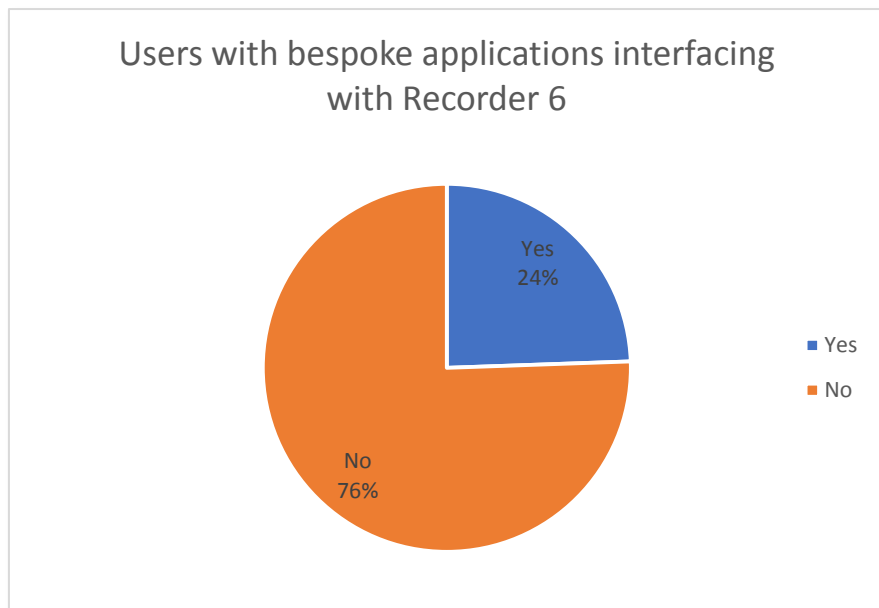
Best 8 rated features in Recorder 6	Count
Species observations	56
Taxon dictionary	35
Import wizard	29
Report wizard	23
Locations	20
Surveys & survey tags	19
Data import/export functionality	13
Database comprehensiveness	10

Worst 7 rated features in Recorder 6	Count
Mapping functionality	41
User interface (in general)	23
Other	15
Connectivity to other desktop systems	14
Report wizard	13
Taxon designations (statuses)	11
Support and maintenance	10

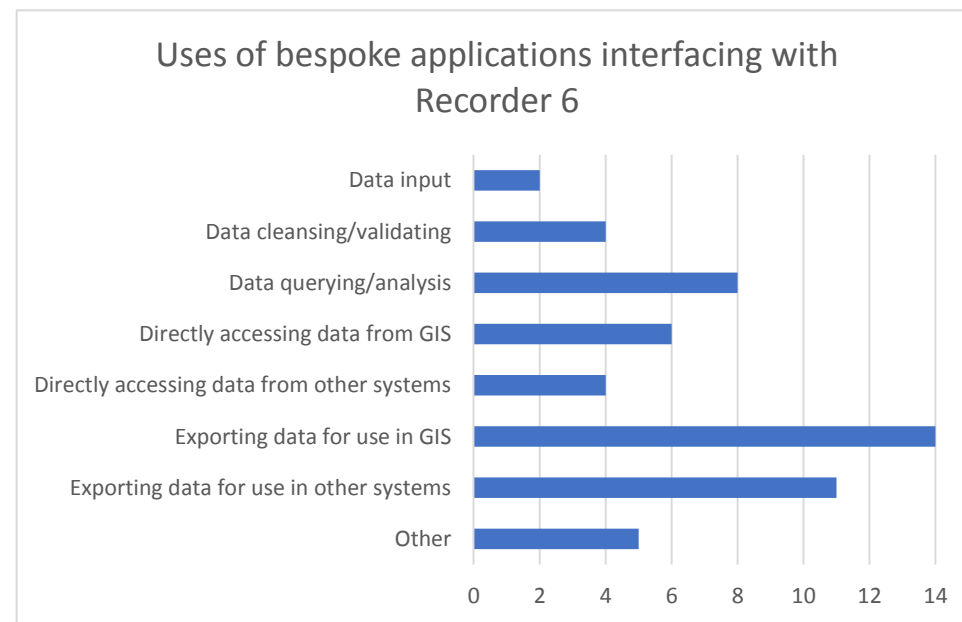


Recorder 6 User Consultation – Results Summary

Users with bespoke applications interfacing with Recorder 6	Count
Yes	22
No	68

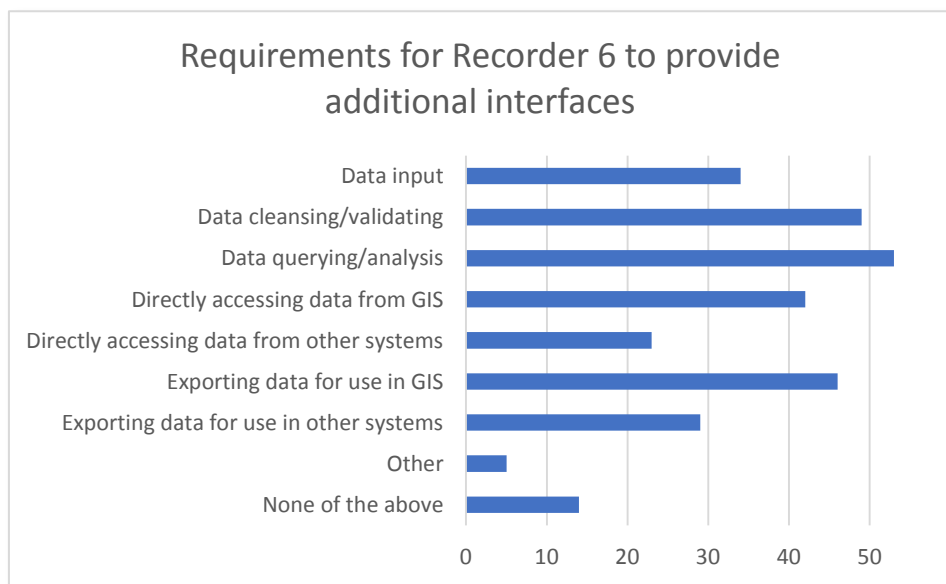


Uses of bespoke applications interfacing with Recorder 6	Count
Data input	2
Data cleansing/validating	4
Data querying/analysis	8
Directly accessing data from GIS	6
Directly accessing data from other systems	4
Exporting data for use in GIS	14
Exporting data for use in other systems	11
Other	5



Recorder 6 User Consultation – Results Summary

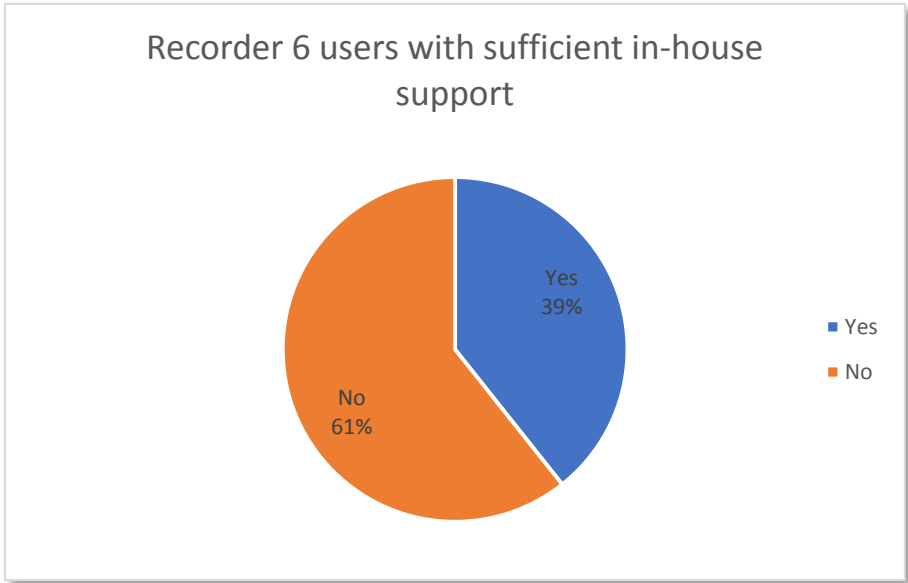
Requirements for Recorder 6 to provide additional interfaces	Count
Data input	34
Data cleansing/validating	49
Data querying/analysis	53
Directly accessing data from GIS	42
Directly accessing data from other systems	23
Exporting data for use in GIS	46
Exporting data for use in other systems	29
Other	5
None of the above	14



Training and Support

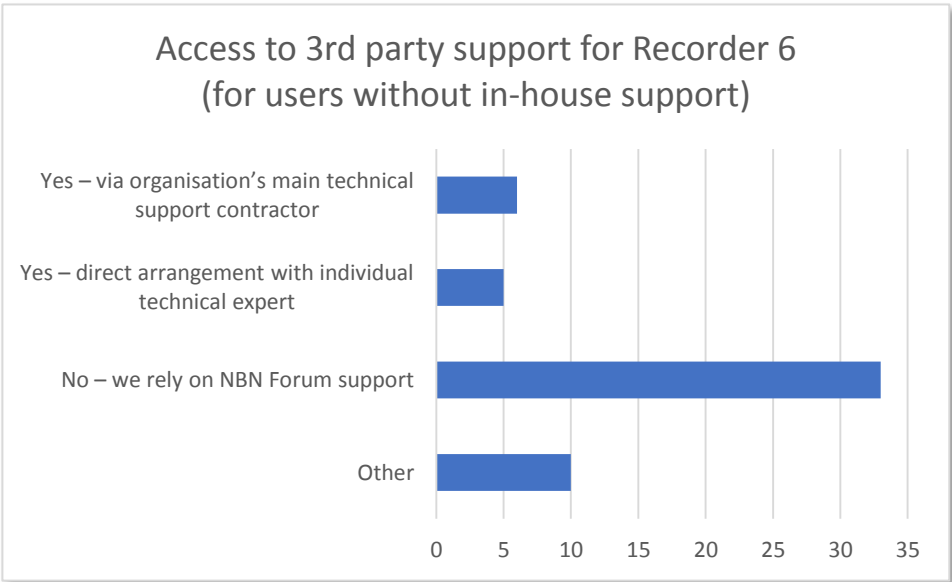
This section relates to Recorder 6 users only.

Recorder 6 users with sufficient in-house support	Count
Yes	35
No	54



Of those 54 users without in-house support ...

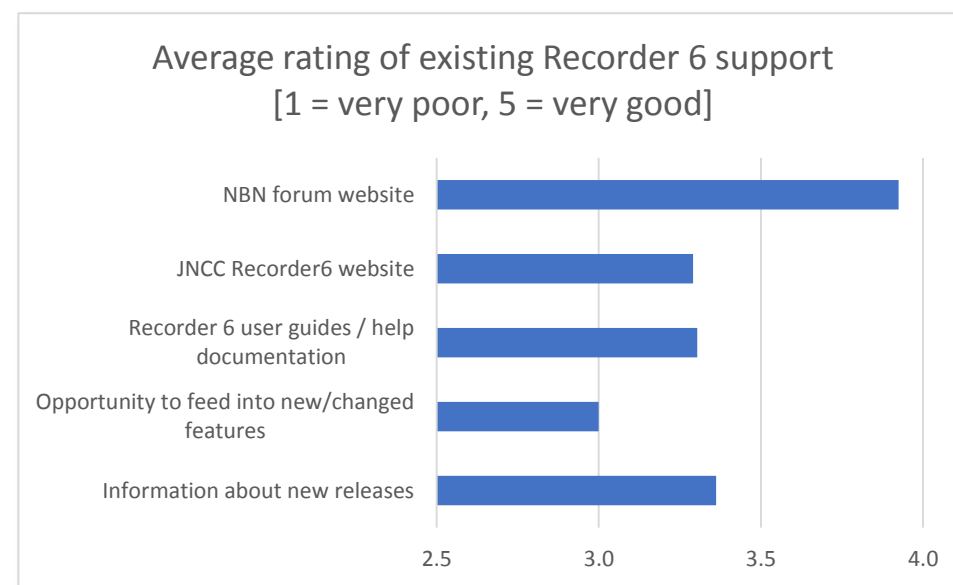
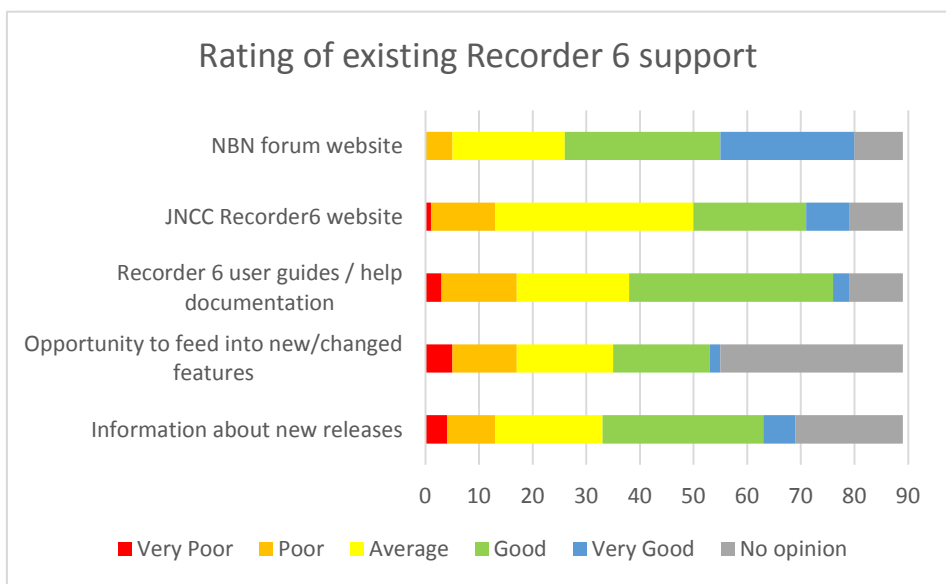
Access to 3rd party support for Recorder 6	Count
Yes – via organisation’s main technical support contractor	6
Yes – direct arrangement with individual technical expert	5
No – we rely on NBN Forum support	33
Other	10



Recorder 6 User Consultation – Results Summary

Rating of existing Recorder 6 support	Very Poor	Poor	Average	Good	Very Good	No opinion
NBN forum website	0	5	21	29	25	9
JNCC Recorder6 website	1	12	37	21	8	10
Recorder 6 user guides / help documentation	3	14	21	38	3	10
Opportunity to feed into new/changed features	5	12	18	18	2	34
Information about new releases	4	9	20	30	6	20
Other	1	1	0	1	1	85

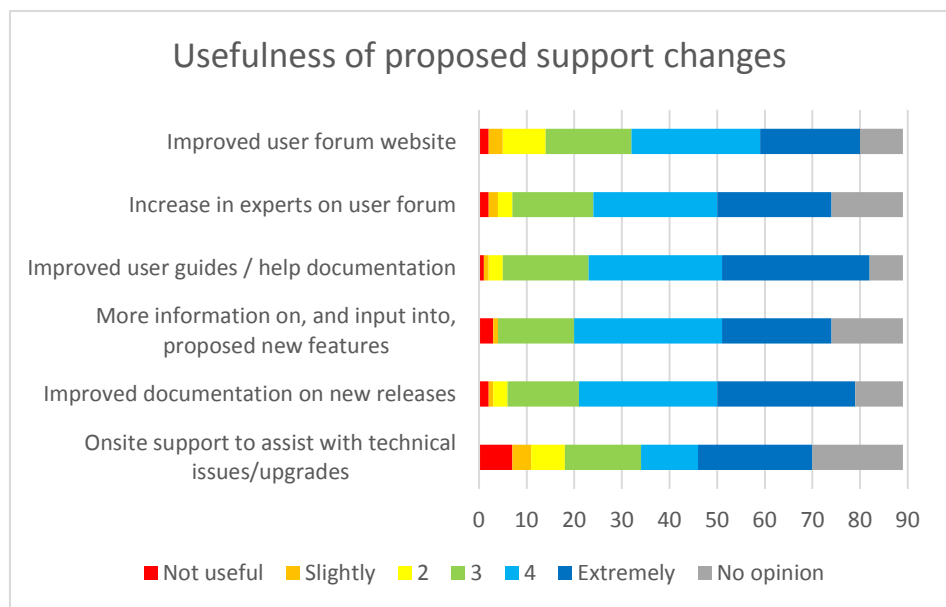
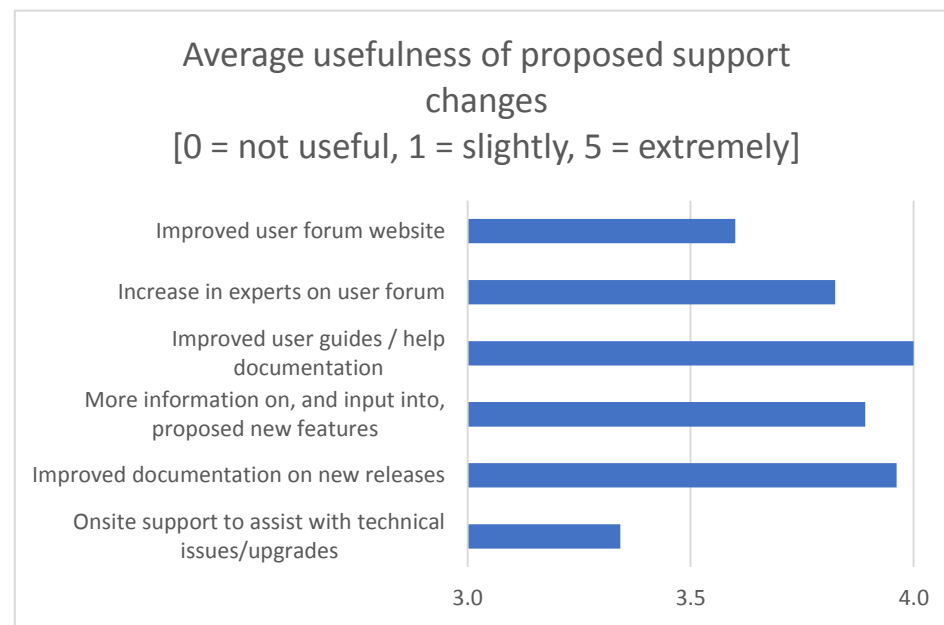
Average rating of existing Recorder 6 support	Average
NBN forum website	3.9
JNCC Recorder6 website	3.3
Recorder 6 user guides / help documentation	3.3
Opportunity to feed into new/changed features	3.0
Information about new releases	3.4
Other	3.0



Recorder 6 User Consultation – Results Summary

Usefulness of proposed support changes	Not useful	Slightly	2	3	4	Extremely	No opinion
Improved user forum website	2	3	9	18	27	21	9
Increase in experts on user forum	2	2	3	17	26	24	15
Improved user guides / help documentation	1	1	3	18	28	31	7
More information on, and input into, proposed new features	3	1	0	16	31	23	15
Improved documentation on new releases	2	1	3	15	29	29	10
Onsite support to assist with technical issues/upgrades	7	4	7	16	12	24	19
Other	2	0	0	1	1	3	82

Usefulness of proposed support changes	Average
Improved user forum website	3.6
Increase in experts on user forum	3.8
Improved user guides / help documentation	4.0
More information on, and input into, proposed new features	3.9
Improved documentation on new releases	4.0
Onsite support to assist with technical issues/upgrades	3.3
Other	3.1

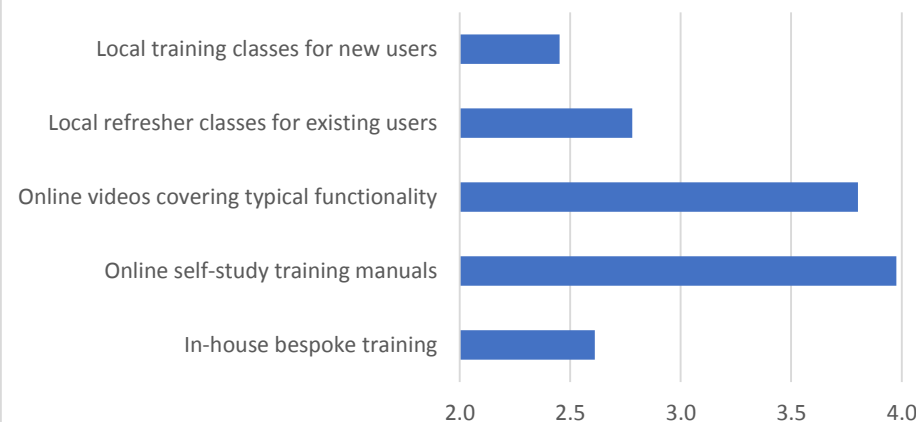


Recorder 6 User Consultation – Results Summary

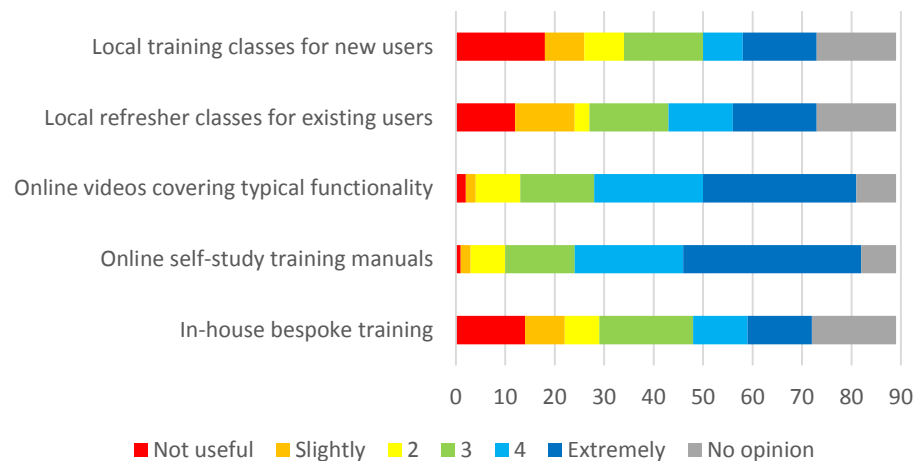
Usefulness of proposed training types	Not useful	Slightly	2	3	4	Extremely	No opinion
Local training classes for new users	18	8	8	16	8	15	16
Local refresher classes for existing users	12	12	3	16	13	17	16
Online videos covering typical functionality	2	2	9	15	22	31	8
Online self-study training manuals	1	2	7	14	22	36	7
In-house bespoke training	14	8	7	19	11	13	17
Other	0	1	1	2	2	1	82

Average usefulness of proposed training types	Average
Local training classes for new users	2.5
Local refresher classes for existing users	2.8
Online videos covering typical functionality	3.8
Online self-study training manuals	4.0
In-house bespoke training	2.6
Other	3.1

Average usefulness if proposed training types
[0 = not useful, 1 = slightly, 5 = extremely]



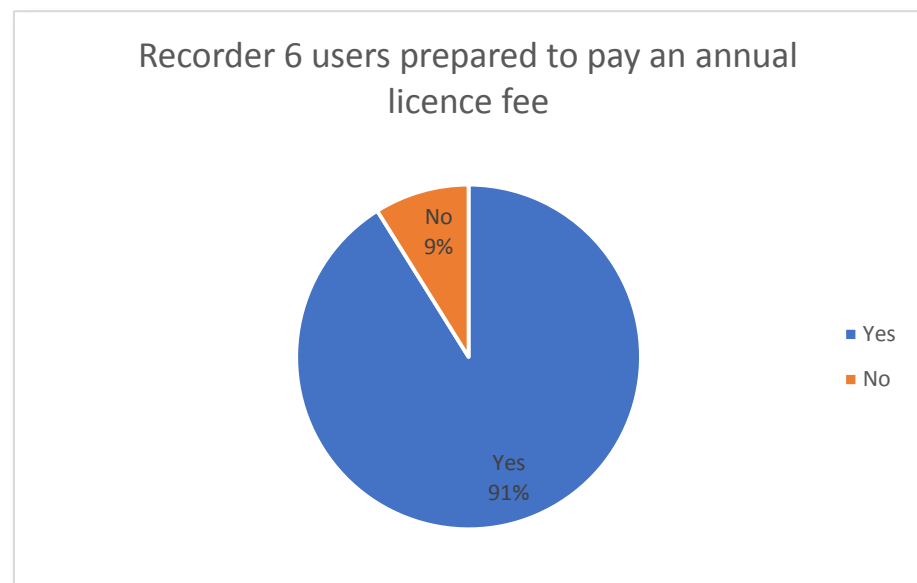
Usefulness of proposed training types



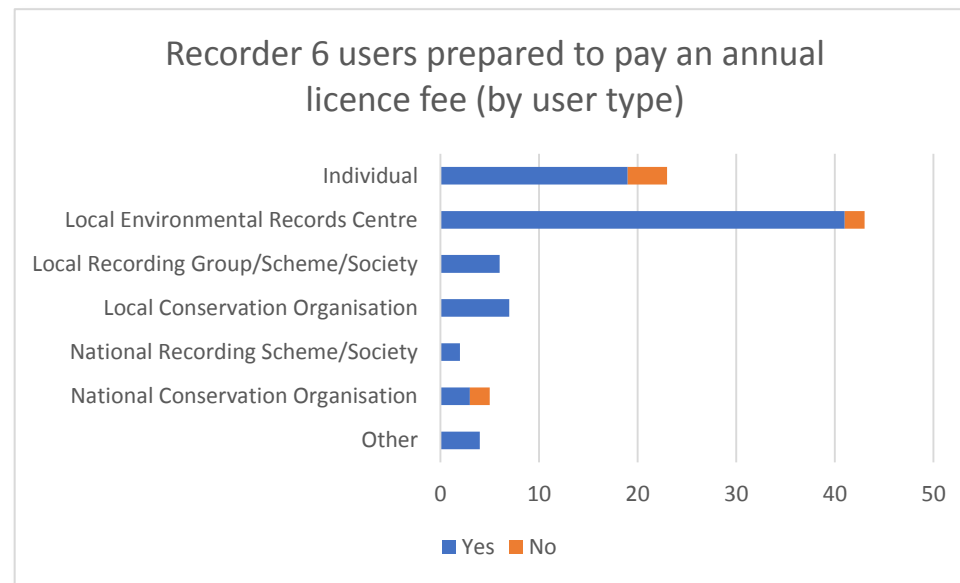
Financials

This section relates to Recorder 6 users only.

Recorder 6 users prepared to pay an annual licence fee	Count
Yes	82
No	8



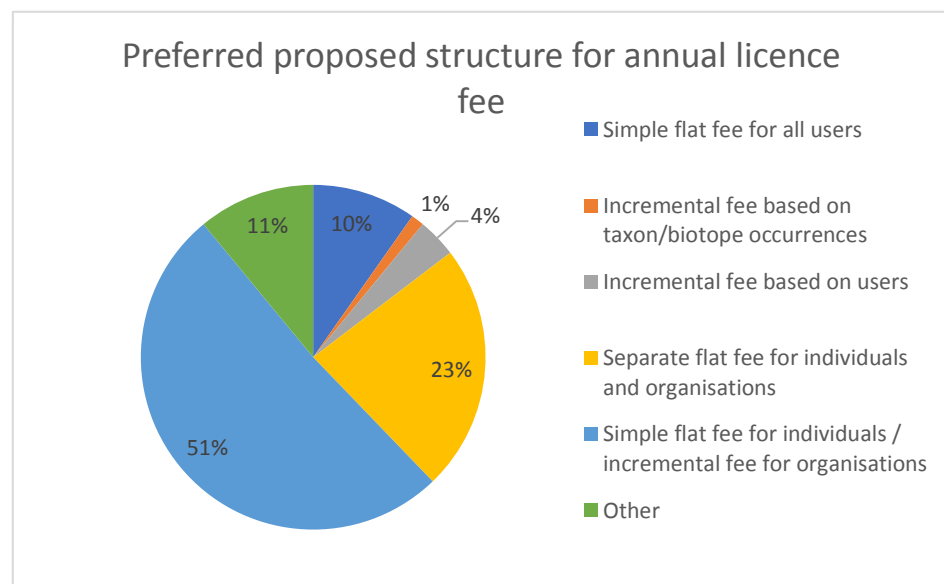
Recorder 6 users prepared to pay an annual licence fee (by user type)	Yes	No
Individual	19	4
Local Environmental Records Centre	41	2
Local Recording Group/Scheme/Society	6	0
Local Conservation Organisation	7	0
National Recording Scheme/Society	2	0
National Conservation Organisation	3	2
Other	4	0
Total	82	8



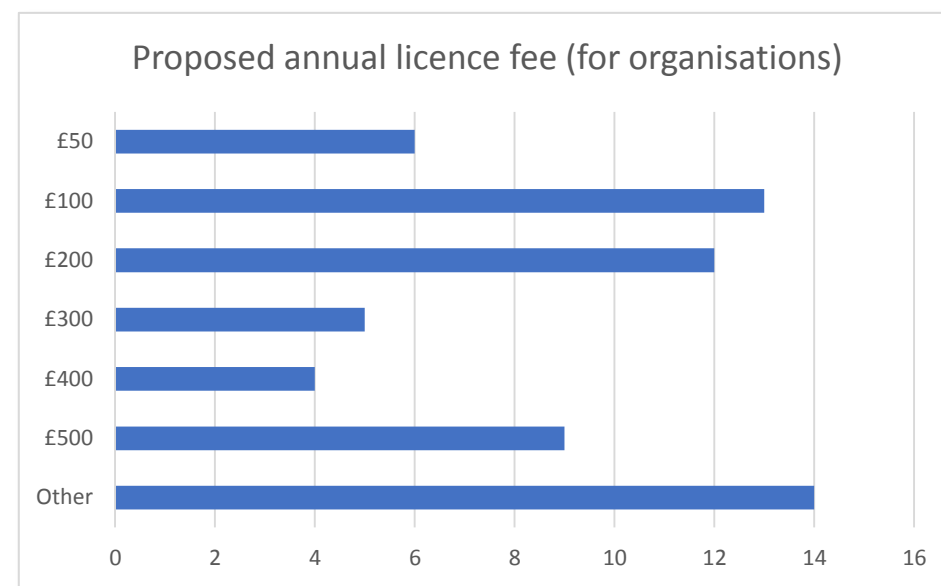
Recorder 6 User Consultation – Results Summary

Of those users prepared to pay ...

Preferred proposed structure for annual licence fee	Count
Simple flat fee for all users	8
Incremental fee based on taxon/biotope occurrences	1
Incremental fee based on users	3
Separate flat fee for individuals and organisations	19
Simple flat fee for individuals / incremental fee for organisations	42
Other	9



Proposed annual licence fee (for organisations)	Count
£50	6
£100	13
£200	12
£300	5
£400	4
£500	9
Other	14



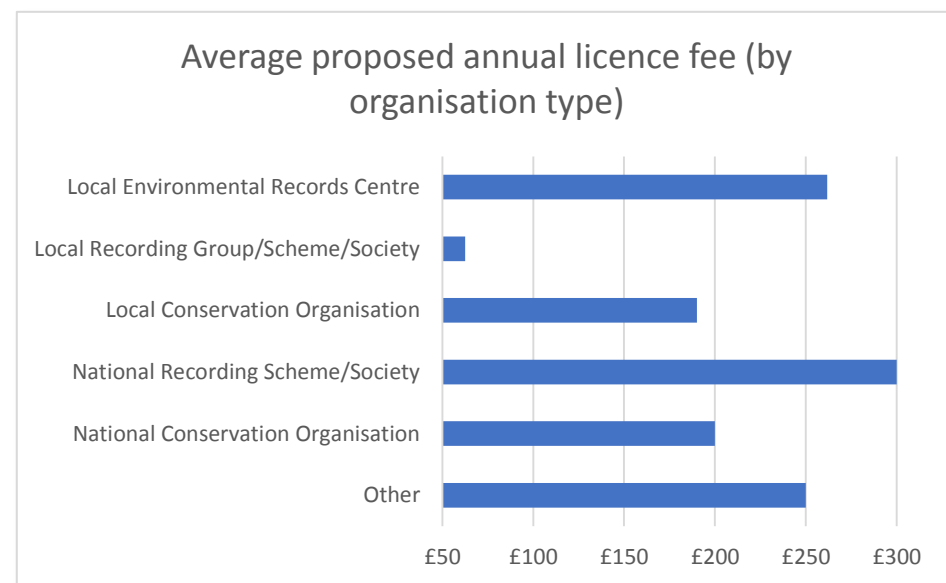
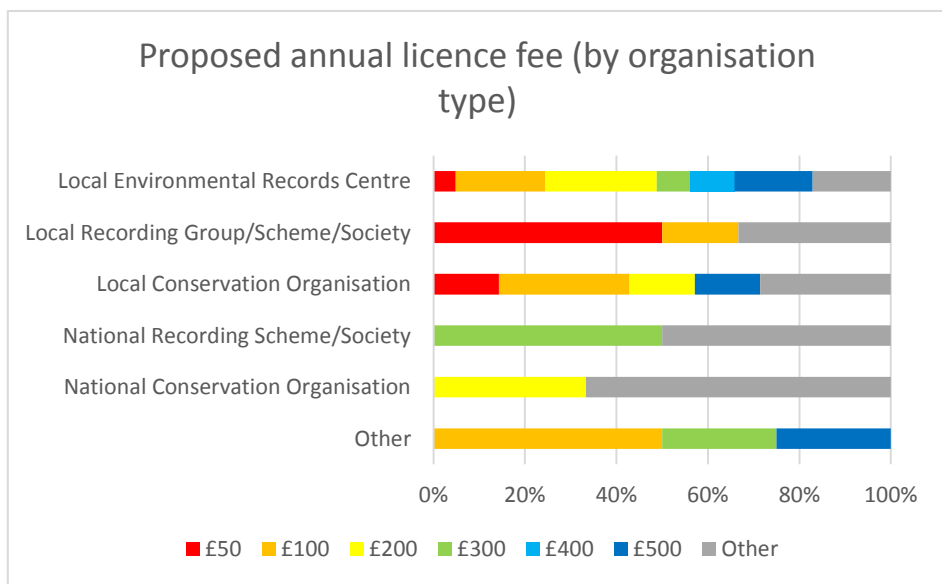
Average proposed annual licence fee for organisations

£237

Recorder 6 User Consultation – Results Summary

Proposed annual licence fee (by organisation type)	£50	£100	£200	£300	£400	£500	Other
Local Environmental Records Centre	2	8	10	3	4	7	7
Local Recording Group/Scheme /Society	3	1	0	0	0	0	2
Local Conservation Organisation	1	2	1	0	0	1	2
National Recording Scheme/Society	0	0	0	1	0	0	1
National Conservation Organisation	0	0	1	0	0	0	2
Other	0	2	0	1	0	1	0

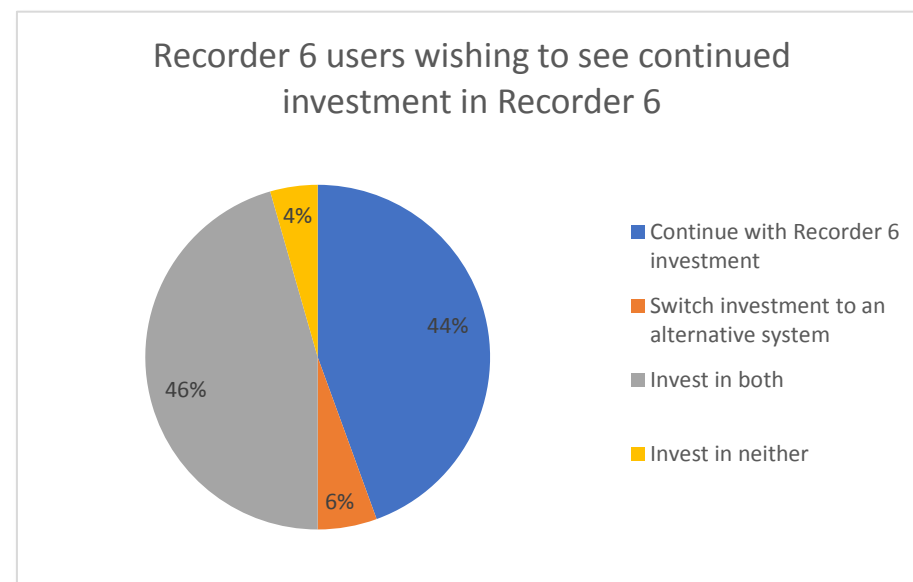
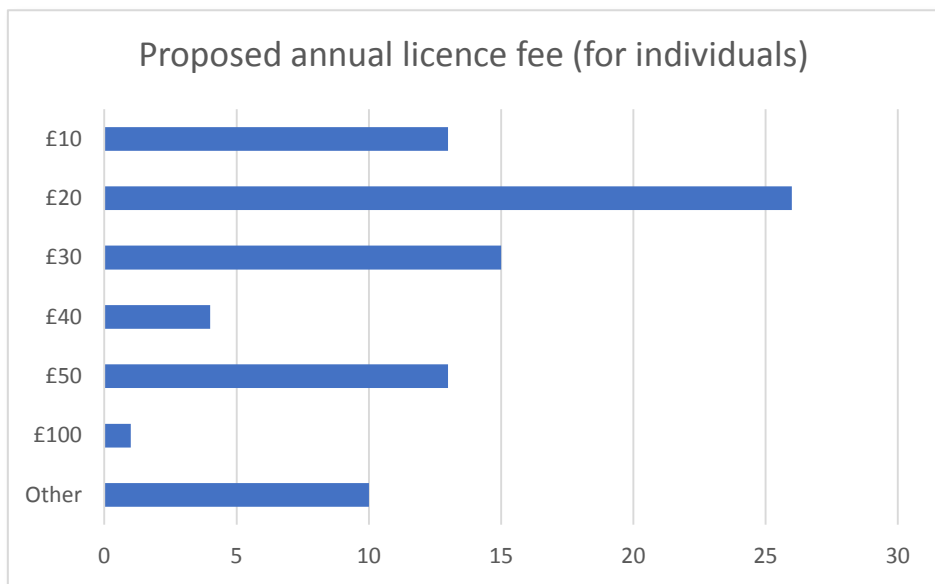
Average proposed annual licence fee (by organisation type)	Average
Local Environmental Records Centre	£262
Local Recording Group/Scheme/Society	£63
Local Conservation Organisation	£190
National Recording Scheme/Society	£300
National Conservation Organisation	£200
Other	£250



Recorder 6 User Consultation – Results Summary

Proposed annual licence fee (for individuals)	Count
£10	13
£20	26
£30	15
£40	4
£50	13
£100	1
Other	10

Recorder 6 users wishing to see continued investment in Recorder 6	Count
Continue with Recorder 6 investment	40
Switch investment to an alternative system	5
Invest in both	41
Invest in neither	4

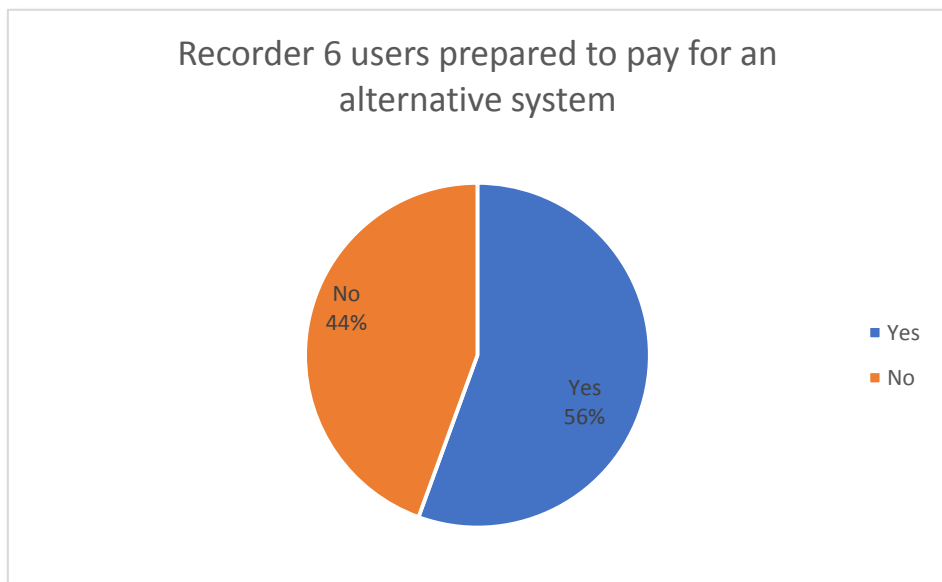


Average proposed annual licence fee for individuals

£28

Recorder 6 User Consultation – Results Summary

Recorder 6 users prepared to pay for an alternative system	Count
Yes	50
No	40



Recorder 6 users prepared to pay for an alternative system (by user type)	Yes	No
Individual	8	15
Local Environmental Records Centre	30	13
Local Recording Group/Scheme/Society	1	5
Local Conservation Organisation	4	3
National Recording Scheme/Society	2	0
National Conservation Organisation	2	3
Other	3	1

